

# Go Beyond Deployment to True Management



The Microsoft® Office 365 experience is collaborative, reliable, secure, and fast. It also eases maintenance and management. But, it's not always easy to deploy and it needs ongoing management.

Planning and implementing an Office 365 migration can be complex and time-consuming. Then, there's the regular and ongoing need to do things like manage mailboxes, provide end user support, and perform data backups and restores. Hiring experts in Office 365 features and functionality is usually cost-prohibitive and waiting for issue resolution is costly and hinders productivity.

Delivered through best-in-class technologies and proven methodologies, Zones Microsoft Office 365 Complete is an

all-inclusive program that goes beyond cloud subscriptions to include reliable, ongoing services for your Office 365 environment.

"Zones has always helped customers with license provisioning and software migrations," says Brent Swank, Zones director of Microsoft software. "Now we're expanding our support services to calm the fears of moving to the cloud and afterwards provide consistent, reliable ongoing support to our customers."

The Zones Office 365 Complete program is designed to be flexible so you can customize your packaged solution by choosing our services for each lifecycle phase: assessment, implementation, and management.



## Assessment

**Cloud Workshop:** Discuss your cloud and business strategies, and get help prioritizing your immediate and long-term goals. This complimentary one-hour session can include an evaluation of IT environment and processes.

**Cloud Readiness Assessment:** Get all the information you need to make decisions before moving part or your entire infrastructure from on-premises to the cloud using our cloud software asset management service.

**Software Landscape Assessment:** Receive a no-cost detailed analysis that enables IT leadership to make fact-based decisions based on a unified view, for true risk mitigation, compliancy regulation, and areas for cost savings.

**Microsoft License Statement:** Use this complimentary report to gain visibility into all of your Microsoft licensing transactions and agreements to determine entitlements, compliance, and upcoming renewals.

## Implementation

**Deployment:** Leverage Zones migration technology to securely move the server data, accelerate processes, and set up accounts. Zones tracks and stays up to date during all migration stages.

**Single Sign-On:** Enable users to enter their passwords a single time for access to Office 365 applications as well as your business applications and systems. Another option is password write-back which authorizes users to reset their own passwords.

**Management:** Start with our mobility consulting, device provisioning, and implementation services. Also benefit from our application, content, and expense management services.

## Managed Services

**Managed Cloud Services:** Sustain an effective, productive Office 365 environment with 24/7 support, license deployment, user account setup, and support services for Exchange Online and Skype for Business.

**End-User Helpdesk:** Give end users one primary point of contact for prompt and reliable issue resolution. Helpdesk supports all Office 365 general issues including “how to” and basic or technical troubleshooting.

**Unlimited Backup and Restore:** Ensure data integrity with unlimited backup for Exchange, SharePoint, and OneDrive with fast search and immediate restore capabilities.

**Break/Fix Support:** Expedite resolution times with help from Microsoft experts. We leverage our dedicated Microsoft partner relationship to obtain accelerated support from Microsoft's engineers when necessary.

## ZONES™ Office 365 Complete



## Zones makes a difference

### Cloud Workshop:

- > Free Microsoft License Statement from Zones
- > Zones Cloud Workshop to kick-off your project
- > Zones Software Landscape Assessment

### Increase Productivity:

- > Empower employees with the latest Office 365 tools
- > Maximize your organization's ability to collaborate and communicate
- > Give your people access to information they need across devices

### Team up with Experts:

- > Tap into our deep experience with Microsoft cloud solutions
- > Use best-in-class Zones technology to analyze and optimize migration
- > Dramatically reduce migration risks through holistic planning

## Make Zones cloud services your advantage

Zones is always looking for new ways to bring you more purchasing flexibility, increased cost savings, and end-to-end services. Meeting these objectives is the basis of our Cloud Solution Provider (CSP) program for Office 365.

Under our CSP program, you can choose from any of the services available under our Office 365 Complete program, while also gaining significant benefits in provisioning, billing, and support services.

### Free Services

- > Cloud Readiness Assessment
- > Managed Cloud Services

### License Flexibility

- > No minimum or maximum of licenses
- > Change subscription plans at any time, as often as you like

### Financial Benefits

- > Single, simple to understand monthly billing
- > Migration costs spread over one year
- > Backup and restore costs spread over one year

Whether you've already started migrating to Office 365 or you're just getting started, Zones can provide you with any of our support services. Explore our Office 365 license and service offerings by contacting your Zones account executive or calling **800.408.ZONES**.

