

# VMware Desktop Infrastructure Virtualization Assessment Service

## AT A GLANCE

The VMware Desktop Infrastructure Virtualization Assessment helps customers begin the process of moving to a virtual desktop infrastructure (VDI) environment by identifying both the users and desktops which are the best candidates to move into a virtual desktop environment, and the order in which those user groups and desktops should be virtualized to ensure broad satisfaction in your user community and success of your desktop virtualization initiative.

### Who benefits from this service?

The Desktop Virtualization Infrastructure Service is designed for customers in the early stages of adopting desktop virtualization technology, who are interested in desktop virtualization but have not yet determined how best to deploy this new technology in their environment.

In addition, customers who have already begun the process to deploy desktop virtualization in their organizations will benefit from evaluating their user communities and use case classifications from a new perspective.

## Desktop Virtualization

Enhance the success of your desktop virtualization initiative by identifying which users and applications will benefit most from virtualization.

As businesses become more dependent on technology, the requirements of workers and IT providers are often at odds. Desktop users want freedom and flexibility, while IT departments must ensure control and manageability.

Virtualization can help. By balancing end-user and IT requirements, enabling isolation, encapsulation and mobility, desktop virtualization can provide a dynamic, on demand environment capable of meeting users' needs all under the watchful eye of IT. And, in many cases virtualization can reduce capital and operating expenses by eliminating the need to place and maintain a PC at every desk.

## Customer Challenge

Unlike server virtualization projects that are limited to the datacenter, desktop virtualization directly affects end users across an organization. Reluctance among users to release control of their desktop to IT staff can inhibit adoption of desktop virtualization, depriving companies from cost savings and operational efficiency benefits of this technology.

To enhance the success of an organization's transition to desktop virtualization, IT organizations need to determine:

- Which user groups and applications will benefit most from being virtualized—in terms of response time and agility
- The order in which those user groups and applications should be virtualized to achieve success.

The VMware Desktop Infrastructure Virtualization Assessment Service can help IT organizations determine this critical information to ensure a satisfied user community and a successful desktop virtualization deployment.

## Desktop Infrastructure Virtualization Assessment Service

Developed from our extensive work enabling desktop virtualization solutions with our customers, the VMware Desktop Infrastructure Virtualization Assessment can help determine the best way to implement desktop virtualization to meet your organization's business needs.

The Desktop Infrastructure Virtualization Assessment service will:

- Assist you in defining end user “use cases”
- Classify end user groups and determine virtualization candidacy
- Analyze your environment to determine readiness for a VMware View rollout
- Provide a requirements and recommendations report

Using industry best practices and in-depth experience in virtualization, VMware Professional Services consultants will work with your organization following a four-phase approach, which includes:

**Interview**—VMware Consultants will start by identify your organization’s business drivers to gain a clear understanding of your current infrastructure, end users, applications and project and technical requirements.

**Collect**—Our consultants will use a combination of assessment questionnaires, VMware tools and third party toolsets to gather information to define end user use cases and user and application candidacy. They will collect inventory, usage and performance data regarding desktop inventory, end user and application environments.

**Analyze**—We will apply project requirements to current environment and perform Gap Analysis, Application & User Analysis. Users will be grouped into “Use Cases” depending upon their requirements and each use case is assigned attributes to represent those requirements. Users are classified as excellent, fair and inappropriate candidates based upon many factors and an assessment report is provided to represent their candidacy.

**Report**—VMware consultants will create a detailed summary report on your end user environment create and provide recommendations on how best to move forward with your desktop virtualization deployment.

The end result will provide you with detailed knowledge of your end-user environment, an understanding of which users and applications are appropriate for virtualization and a high-level forecast of the requirements to adopt the technology.

## Get Started Today

More information about VMware Professional Services is available from your local VMware representative and at [www.vmware.com/services](http://www.vmware.com/services).

## About VMware Professional Services

VMware Professional Services, the largest services organization of experienced IT professionals focused solely on virtualization, provides industry-leading consulting, education, and technical account manager services that enable customers to transform IT environments through virtualization and realize greater value from flexible, agile IT service delivery models sooner, with less risk.



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