

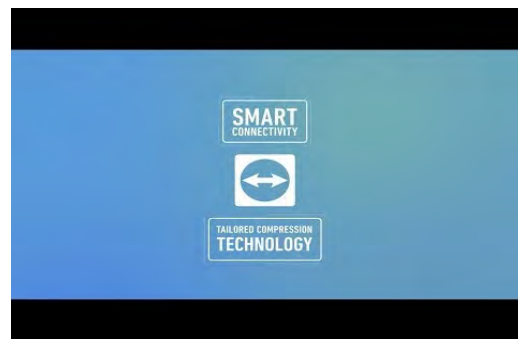


Remote Access & Support

The Simple Solution for Remote Support




Why is TeamViewer's Technology so Special?

TeamViewer is a comprehensive remote access, remote control, and remote support solution that works with almost every desktop and mobile platform, including Windows, MacOS, Android, Chrome, and iOS. TeamViewer lets you remote in to computers or mobile devices located anywhere in the world and use them as though you were there. Plus, you can remotely connect to servers, commercial-grade machines, and IoT devices from anywhere, at any time through our secure global remote access network.



Why is TeamViewer Technology so Special?

Why TeamViewer?

 <p>Security</p> <p>Your Security. Built into TeamViewer.</p> <p>TeamViewer is secured by end-to-end 256-bit AES encryption, two-factor authentication, and other industry-grade security features. We are certified according to SOCC, HIPAA/HITECH, ISO/IEC 27001, and ISO 9001:2015, and comply with GDPR.</p> <p>Learn More</p>	 <p>Cross-platform</p> <p>Widest Device and Platform Coverage</p> <p>With the highest total combined coverage of 127 manufacturers for mobile devices, operating systems, and IoT devices on the market today, TeamViewer outperforms competitors by far.</p> <p>Learn More</p>	 <p>Best performance</p> <p>Best-in-Class Usability, Image Quality, and File Transfer Speeds</p> <p>TeamViewer engaged Qualitest – a world leading independent quality assurance company – to test its technical performance and compare it to competitors. Check out the stunning results!</p> <p>Learn More</p>
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TeamViewer IoT

Digitize Manufacturing and Production

Why TeamViewer IoT?

TeamViewer IoT enables you to instantly connect, monitor, and operate assets in manufacturing and production – securely, quickly, and across locations. With a cloud dashboard, a rule engine, and fully documented APIs, TeamViewer IoT enables companies across industries to set up high-value IoT uses cases with immediate payback.



TeamViewer IoT

TeamViewer IoT Use Cases



Control Endpoints with Remote Operations

Remotely control, monitor, and manage your endpoints from any location and mitigate risks.

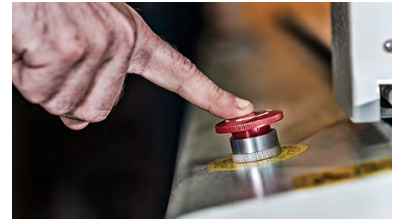
[Learn More](#)



Fix Endpoints with Remote Assistance

Detect, diagnose, and fix issues remotely without an on-site technician, or help direct personnel already on-site.

[Learn More](#)



React faster with Remote Alarming

Define conditional rules to alert you if IoT endpoints show any unusual behavior and trigger automated actions.

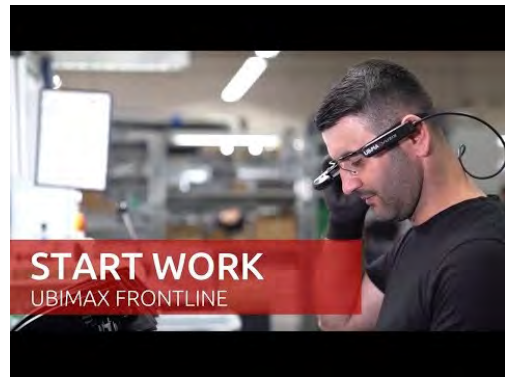
[Learn More](#)

Augmented Reality

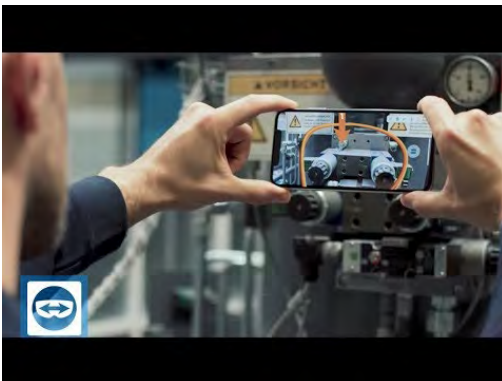
Frontline Solutions from TeamViewer

Empower your Frontline Workforce with Augmented Reality Workflows

As the world's first and fully integrated augmented reality (AR) platform for mobile workers, Frontline from TeamViewer enables a truly digitalized industrial workplace, simplifying processes, minimizing error rates, ensuring high-quality output, and increasing productivity along your entire value chain. [Download the Frontline Solutions brief to learn more.](#)



See TeamViewer Frontline in action: Wear IT at Work



See TeamViewer Pilot in Action

TeamViewer Pilot

Augmented Reality-Powered Support for Everyone

TeamViewer Pilot uses augmented reality to help you help anyone, anywhere. With 3D object tracking, you can place spatial markers that “stick” to real-world objects, highlight things, and add text annotations in the live video stream that your service technician or customer shows you through their mobile device camera or smart glasses. There's no guesswork about which lever to pull, which wire to cut, or which button to push because the remote expert can see exactly what you see and help solve the issue with step-by-step visual support. [Learn More](#)

IT Infrastructure Management & Security

TeamViewer Remote Management

Centralized Remote Monitoring and Management

Enhance your TeamViewer experience, know more about your devices, and proactively keep your IT infrastructure healthy, stable and secure. Boost your IT efficiency and centrally manage, monitor, track, patch, and protect your computers, devices, and software – all from a single platform. [Download our Solutions Overview](#)



What is TeamViewer Remote Management

Remote Management Solutions



Remote Monitoring

Proactively monitor all your devices and receive early recognition of problems in your IT infrastructure. Monitor printers, routers & switches, and other network devices with SNMP. Also, monitor the performance and end-user experience of your website with [Web Monitoring](#).

[Learn More](#)



Patch and Asset Management

[TeamViewer Asset Management](#) offers you an elegant solution for acquiring an overview of the operational hardware and software in use in your organization at any given time. With the additional [Patch Management](#), you can detect and patch vulnerable, outdated software and keep your IT Infrastructure up-to-date and safe by automatically evaluating and applying Windows OS and [3rd party application patches](#).

[Learn More](#)



Endpoint Protection & Backup

Seamlessly integrated into your TeamViewer experience, [TeamViewer Endpoint Protection](#) defends your computers against threats like virus, Trojans, rootkits, spyware, ransomware, and more. With the addition of [TeamViewer Backup](#), you have peace of mind knowing your data is stored safely and – in case disaster strikes, always available.

[Learn More](#)

TeamViewer Integrations

Better Together – Integrate TeamViewer with for Favorite Business Applications

Save time and get more from applications and services that help drive your business. We've made it easy to use TeamViewer remote support solutions with our growing list of integration partners. TeamViewer is the only 3rd Party Remote Support application integrated with [Microsoft Teams](#) and [Endpoint Manager \(Formerly Intune\)](#). TeamViewer also integrates with many other top applications like [ServiceNow](#), [Zendesk](#), [Sophos](#), [Salesforce](#) and more!



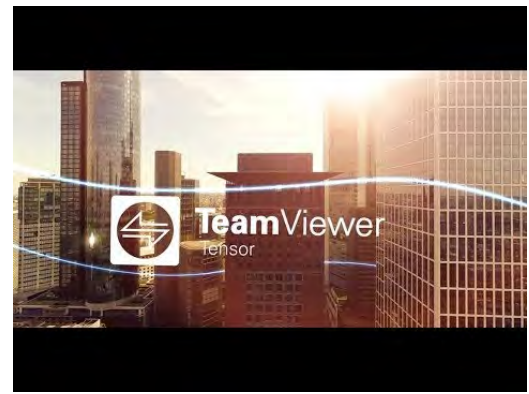
TeamViewer with Microsoft Teams

TeamViewer Enterprise Solutions

TeamViewer Tensor

Empowering a Secure Global Workspace for Enterprises

TeamViewer Tensor is a cloud-based enterprise connectivity platform enabling large-scale IT management framework deployments quickly and easily. Built upon the world's largest remote connection infrastructure already covering 200 countries and connecting more than 2.5 Billion devices, TeamViewer Tensor scales linearly to the needs of your enterprise, providing industry leading connectivity and real-time support tools in a convenient, ready-to-deploy SaaS environment. See how TeamViewer Tensor is helping Enterprises Improve IT Service and Employee Satisfaction in this free [Solutions Brief](#).



Discover TeamViewer Tensor

TeamViewer Tensor Key Features



Single Sign-On

Enforce your security policies with simple and more efficient SSO Authentication.

TeamViewer Tensor integrates with your single sign-on (SSO) identity providers, using SAML 2.0 and SCIM protocols, including Okta, Azure AD, OneLogin, Centrify, G Suite, and Active Directory Federation Services (ADFS). This means you can add TeamViewer Tensor to your list of SSO business apps, eliminating the need for users to log in with separate credentials to start remote sessions.

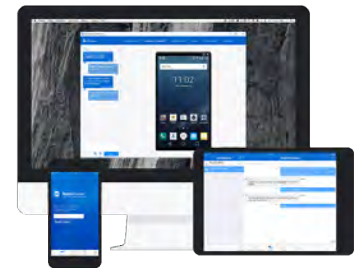
[Learn More](#)



Conditional Access

Prevent unauthorized remote access to your corporate network, with a rule-based engine controlling permissions at the account, group, and device levels. Enterprise IT and data security teams are accountable for the internal IT security and need multiple tools at their disposal to help safeguard against data leaks and minimize risky behavior that could leave the company exposed. TeamViewer Tensor Conditional Access allows administrators and security officers to manage TeamViewer usage and access rights company-wide from a single point.

[Learn More](#)



Device Agnostic Remote Access

TeamViewer Tensor provides flexible compatibility across all major platforms and operating systems for remote access to and from computers and mobile devices.

Whether Apple, Android, Windows, Chrome, Linux, or even BlackBerry, TeamViewer Tensor supports all major brands and devices.