**Remote Access & Support**

The Simple Solution for Remote Support

Why is TeamViewer's Technology so Special?

TeamViewer is a comprehensive remote access, remote control, and remote support solution that works with almost every desktop and mobile platform, including Windows, MacOS, Android, Chrome, and iOS. TeamViewer lets you remote in to computers or mobile devices located anywhere in the world and use them as though you were there. Plus, you can remotely connect to servers, commercial-grade machines, and IoT devices from anywhere, at any time through our secure global remote access network.

Why TeamViewer?

**TeamViewer IoT**

Digitize Manufacturing and Production

Why TeamViewer IoT?

TeamViewer IoT enables you to instantly connect, monitor, and operate assets in manufacturing and production – securely, quickly, and across locations. With a cloud dashboard, a rule engine, and fully documented APIs, TeamViewer IoT enables companies across industries to set up high-value IoT uses cases with immediate payback.
TeamViewer IoT Use Cases

Control Endpoints with Remote Operations
Remotely control, monitor, and manage your endpoints from any location and mitigate risks.

Fix Endpoints with Remote Assistance
Detect, diagnose, and fix issues remotely without an on-site technician, or help direct personnel already on-site.

React faster with Remote Alarming
Define conditional rules to alert you if IoT endpoints show any unusual behavior and trigger automated actions.

Augmented Reality
Empower your Frontline Workforce with Augmented Reality Workflows

As the world’s first and fully integrated augmented reality (AR) platform for mobile workers, Frontline from TeamViewer enables a truly digitalized industrial workplace, simplifying processes, minimizing error rates, ensuring high-quality output, and increasing productivity along your entire value chain. Download the Frontline Solutions brief to learn more.

TeamViewer Pilot
Augmented Reality-Powered Support for Everyone

TeamViewer Pilot uses augmented reality to help you help anyone, anywhere. With 3D object tracking, you can place spatial markers that “stick” to real-world objects, highlight things, and add text annotations in the live video stream that your service technician or customer shows you through their mobile device camera or smart glasses. There’s no guesswork about which lever to pull, which wire to cut, or which button to push because the remote expert can see exactly what you see and help solve the issue with step-by-step visual support.

Learn More

See TeamViewer Frontline in action: Wear IT at Work

See TeamViewer Pilot in Action
IT Infrastructure Management & Security

TeamViewer Remote Management
Centralized Remote Monitoring and Management

Enhance your TeamViewer experience, know more about your devices, and proactively keep your IT infrastructure healthy, stable and secure. Boost your IT efficiency and centrally manage, monitor, track, patch, and protect your computers, devices, and software – all from a single platform. Download our Solutions

Overview

Remote Management Solutions

Remote Monitoring
Proactively monitor all your devices and receive early recognition of problems in your IT infrastructure. Monitor printers, routers & switches, and other network devices with SNMP. Also, monitor the performance and end-user experience of your website with Web Monitoring.

Patch and Asset Management
TeamViewer Asset Management offers you an elegant solution for acquiring an overview of the operational hardware and software in use in your organization at any given time. With the additional Patch Management, you can detect and patch vulnerable, outdated software and keep your IT Infrastructure up-to-date and safe by automatically evaluating and applying Windows OS and 3rd party application patches.

Endpoint Protection & Backup
Seamlessly integrated into your TeamViewer experience, TeamViewer Endpoint Protection defends your computers against threats like virus, Trojans, rootkits, spyware, ransomware, and more. With the addition of TeamViewer Backup, you have peace of mind knowing your data is stored safely and – in case disaster strikes, always available.

TeamViewer Integrations

Better Together – Integrate TeamViewer with favorite business applications

Save time and get more from applications and services that help drive your business. We’ve made it easy to use TeamViewer remote support solutions with our growing list of integration partners. TeamViewer is the only 3rd Party Remote Support application integrated with Microsoft Teams and Endpoint Manager (Formerly Intune). TeamViewer also integrates with many other top applications like ServiceNow, Zendesk, Sophos, Salesforce and more!
TeamViewer Enterprise Solutions

TeamViewer Tensor
Empowering a Secure Global Workspace for Enterprises

TeamViewer Tensor is a cloud-based enterprise connectivity platform enabling large-scale IT management framework deployments quickly and easily. Built upon the world’s largest remote connection infrastructure already covering 200 countries and connecting more than 2.5 Billion devices, TeamViewer Tensor scales linearly to the needs of your enterprise, providing industry leading connectivity and real-time support tools in a convenient, ready-to-deploy SaaS environment. See how TeamViewer Tensor is helping Enterprises Improve IT Service and Employee Satisfaction in this free Solutions Brief.

TeamViewer Tensor Key Features

**Single Sign-On**
Enforce your security policies with simple and more efficient SSO Authentication.
TeamViewer Tensor integrates with your single sign-on (SSO) identity providers, using SAML 2.0 and SCIM protocols, including Okta, Azure AD, OneLogin, Centrify, G Suite, and Active Directory Federation Services (ADFS). This means you can add TeamViewer Tensor to your list of SSO business apps, eliminating the need for users to log in with separate credentials to start remote sessions.

**Conditional Access**
Prevent unauthorized remote access to your corporate network, with a rule-based engine controlling permissions at the account, group, and device levels. Enterprise IT ad data security teams are accountable for the internal IT security and need multiple tools at their disposal to help safeguard against data leaks and minimize risky behavior that could leave the company exposed. TeamViewer Tensor Conditional Access allows administrators and security officers to manage TeamViewer usage and access rights company-wide from a single point.

**Device Agnostic Remote Access**
TeamViewer Tensor provides flexible compatibility across all major platforms and operating systems for remote access to and from computers and mobile devices. Whether Apple, Android, Windows, Chrome, Linux, or even BlackBerry, TeamViewer Tensor supports all major brands and devices.