

# Symantec Mobility: Device Management

Enable, Secure, and Manage Mobile Devices

## Data Sheet: Endpoint Management and Mobility

### Overview: Visibility and control of iOS, Windows and Android platforms

The Mobility Device Management (MDM) module of Symantec: Mobility Suite offers a centralized system for device management and data security for the complex and heterogeneous mobile device landscape that enterprises must manage today. Through Device Management, enterprises can master mobile email and application rollouts, safeguard mobile data and devices, and gain comprehensive visibility and control of the mobile environment, regardless of platform, device type or service provider.

### Key features

#### Enablement

Enterprises need user-friendly processes to enroll, deploy, and configure all mobile devices, applications, and content for the enterprise. Symantec Mobility Device Management enables easy end user access to corporate resources through MDM:

- Prevent unauthorized shadow enrollment.
- Authorize and control access to enterprise services and apps based on authentication with AD/LDAP, group membership, and jailbreak/rooted status.
- Provide self-service activation, including automated configuration.
- Automate configuration for native and 3<sup>rd</sup> party email clients.
- Facilitate network access for email, VPN, Wi-Fi.

#### Security

Symantec Mobility Device Management ensures corporate compliance by enabling advanced security settings on devices. Mobile administrators can enable policy controls from passwords and application restrictions, to certificate distribution and remote actions like device lock or wipe. Security options include:

- Policy options (e.g., passwords, remote wipe, app restrictions) can be targeted to specific users/ groups and corporate vs. personal devices.
- Automated provisioning and delivery of device authentication certificates.
- Enforcement of mobile email access policies using Symantec's Email Gateway or certificates. Email restriction policy can also limit email access to specific apps: native or 3rd party (Ex: Android Work Mail).
- Compliance enforcement for devices, defined by device status (jailbreak, encryption), user status (group membership), or threat protection status (security installed, definitions up-to-date and no malware)
- Prevention of enterprise data loss and elimination of privacy concerns by separating corporate and personal data. Remove only corporate data upon employee departure, without touching personal data. Identify only corporate email, apps, docs, and any other content.

#### Management

Symantec's Mobility Device Management platform provides cross-platform device management, with enterprise directory integration, role-based access-control and content delivery. It enables enterprise grade management with a scalable and mail

server agnostic architecture. For administration, it supports both SaaS and on-premise deployments with role based access control. Enterprises can leverage the native reporting capabilities built into the system using predefined and customizable reports or leverage the product's APIs for reporting via third-party or internal reporting systems.

- Unifies device management across mobile operating systems, including iOS, Android, Samsung KNOX, and Windows Phone, through a central console to easily support the latest platforms.
- Provides end-user friendly app delivery for mobile devices of web apps, corporate apps and third-party apps. Supports both push delivery of corporate required apps and on-demand delivery of end user selected optional apps.
- Reports exact details of enterprise mobile assets at all times by leveraging built-in dashboards, reports, and alerts. Provides user, device, app, and profile details through detail views and customizable reports.

### **Key Benefits**

*Enables mobility* in the enterprise by providing a security and management solution for all popular devices, whether corporate and personally owned. Enterprise grade architecture supports 20,000+ devices from a single instance.

*Secures corporate data* with enterprise grade policy management and clear separation of corporate and personal data. Integrates with Symantec's trusted Managed PKI as well as corporate directory systems.

*Optimizes operational costs* by allowing enterprises to enable BYOD and corporate owned device management through either SaaS or easy to administer on-premise environments.

### **Complete Enterprise Mobility Solution with Symantec Mobility: Suite**

Symantec Mobility: Suite simplifies mobility management, providing a comprehensive shell of security that integrates mobile device management (MDM), mobile application management (MAM), and mobile threat protection into a single console solution. For corporate-owned and/or personally-owned devices within bring your own (BYOD) or choose your own (CYOD) device environments, Mobility: Suite makes it easier for enterprises to master security while maximizing productivity.

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### **System Requirements**

For an up-to-date list of system requirements visit [www.symantec.com/mobility/products](http://www.symantec.com/mobility/products)

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## More Information

### Visit our website

<http://www.symantec.com/mobiity>

### To speak with a Product Specialist in the U.S.

Call toll-free 1 (800) 745 6054

### To speak with a Product Specialist outside the U.S.

For specific country offices and contact numbers, please visit our website.

### About Symantec

Symantec Corporation (NASDAQ: SYMC) is an information protection expert that helps people, businesses, and governments seeking the freedom to unlock the opportunities technology brings—anytime, anywhere. Founded in April 1982, Symantec, a Fortune 500 company operating one of the largest global data intelligence networks, has provided leading security, backup, and availability solutions for where vital information is stored, accessed, and shared. The company's more than 20,000 employees reside in more than 50 countries. Ninety-nine percent of Fortune 500 companies are Symantec customers. In fiscal 2014, it recorded revenue of \$6.7 billion. To learn more go to [www.symantec.com](http://www.symantec.com) or connect with Symantec at:

[go.symantec.com/socialmedia](http://go.symantec.com/socialmedia).

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