

A photograph of a man in a warehouse setting. He is wearing a light blue button-down shirt under a bright orange high-visibility safety vest with reflective silver stripes. He has a blue lanyard with a white ID badge around his neck. He is holding a silver laptop in his left hand and gesturing with his right hand as if in conversation. In the background, there are blue metal shelving units and wooden pallets. To the right, another man is partially visible, wearing a grey shirt and an orange safety vest.

ZONES™

Enhance and Consolidate Your Multi-Location Technology

Consider **IT** done.

Executive summary

In a competitive market, enterprises with multiple locations face serious challenges managing their IT landscapes. Zones offers personalized end-to-end solutions to help you control complexity, streamline operations, and pave the way for a successful tomorrow.

Introduction

Today's customers demand more from their in-store experiences. Especially if your organization has multiple locations, you need high-level technology to meet those expectations and streamline operations. Because outdated or overly complex tech becomes a liability, not an asset.

The solution? Centralized IT management that simplifies processes and tech so you can have a clear view across branches, find and fix IT problems before they start, and deliver fantastic customer experiences.

Grappling with Unique Challenges

Addressing an older, obsolete network is something every enterprise should handle sooner rather than later. The issues it can cause will only compound the longer it's neglected.

Network management complaints can range from “This is a little annoying” to “This is costing us serious money.”

When you manage several business locations, you face specific hurdles:

- Data synchronization between devices and applications
- On-premises IT infrastructure costs
- Multi-store reporting
- Inventory management across multiple sites
- Aging technology and disparate workflows
- Mobile device security, compliance, and remote management
- Endpoint compliance monitoring for internal and regulatory frameworks
- Application management and deployment

The right technology can help you and your team breeze through these issues and focus on more important tasks – like growing your business.

Upgrading Technology for a Digital Future

Let's talk "performance." Moving forward with up-to-date systems is the quickest way to offer your staff and your customers simple, speedy experiences. The kind they've come to expect.

It often starts with replacing manual processes with digital ones. Here are some common examples:

- Replacing manual check-ins/checkouts with self-service kiosks
- Adding interactive screens/smart fitting rooms
- Using order management systems (OMS) to track orders
- Leveraging inventory management software to maintain supplies



Simplifying In-Store Systems

You might also have disparate technologies to handle various functions or communications:

- Point of sale (POS)
- Employee training
- Promotions and sales
- Task management

When that happens, the atmosphere can feel cluttered and complex to both staff and customers.

Eliminating outdated processes and consolidating to a unified system will cut down on confusion and make certain tasks significantly easier. When you streamline daily operations onto a single mobile device platform, you achieve a level of efficiency and control that improves all interactions.

Creating Visibility Across IT

When you manage multiple branches, you can struggle to see both the big IT picture and what's happening at each store.

You need a centralized IT system that offers the visibility to monitor, control, and optimize your systems across sites. Because you can't fix the problems you don't see.

Modern solutions can also help you see patterns and predict future issues, like slowing software or machine malfunctions. This step empowers you to sync data, monitor the network and technology, and proactively stop any data issues before they get ugly.

Getting the Tech and Guidance You Need with Zones

When your multi-location enterprise needs a tech touch-up, Zones has everything you need for a smooth transition.

But more importantly, we start by listening. We take the time to understand your business and provide expert guidance through every step of the process.

We customize our services according to your needs and goals. We assess current practices and tech to get the big picture of where you are and understand the people behind the systems. We work with you to create strategies that help you solve current problems, stay agile, and meet the future.

- Comprehensive IT management
- Assessment, design, and implementation
- IT lifecycle management



The Zones Advantage

When you come to us for store/branch/location services, you'll enjoy:

- Faster deployment with wider coverage
- Reduced costs with volume discounts
- A single IT service provider for all operational needs

Plus a few extras:

- Our proprietary project execution platform, Zones Enterprise, which helps you achieve real-time visibility of all deployment-related inventories and activities
- An integrated mobile solution with our Mobile Device Management (MDM) approach, which monitors, manages, and supports all the mobile devices you deploy across your organization

Zones Store/Branch/ Location Refresh Services

Professional Services

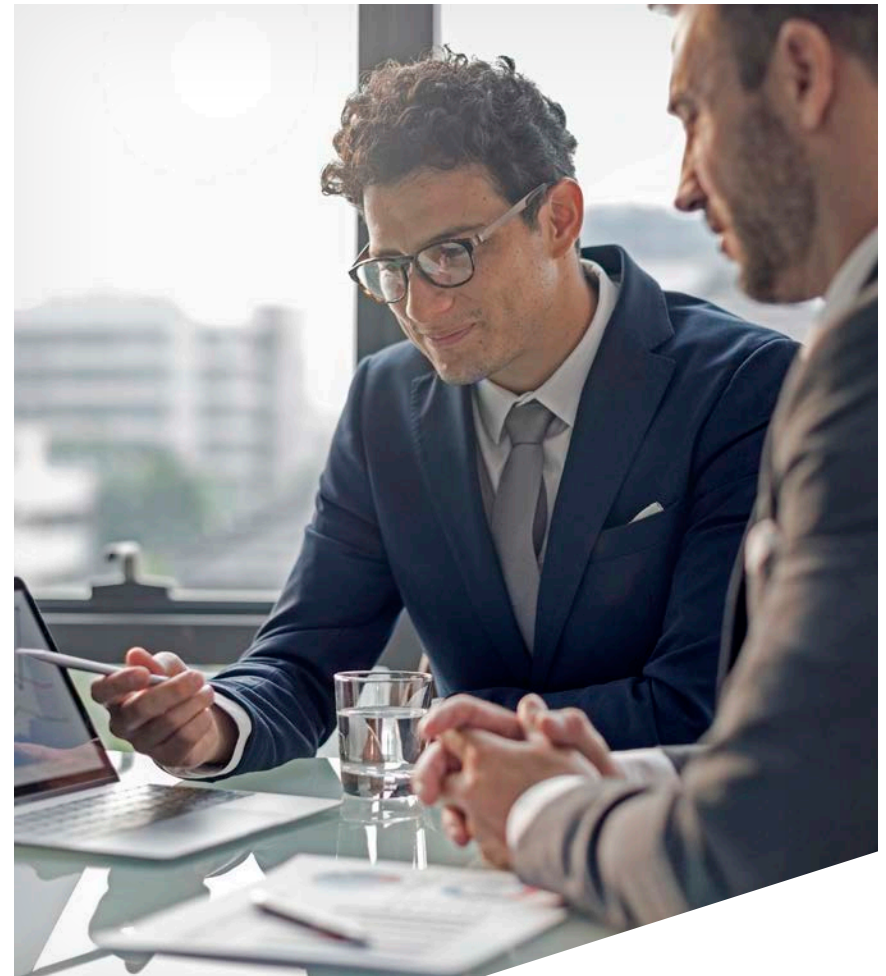
- Branch and store site assessments
- Consulting
- Deployment

Technical Services

- Procurement
- Device setup
- Asset management and reporting
- ITAD
- Smart hands support
- Store & branch in a box

Managed Services

- IT service desk
- MDM
- Digital experience management
- On-site break fix services



Modernize your network with Zones

At Zones, we offer a wide range of Network Modernization Services designed to maximize your IT resources, including:

- Assessment and Advisory Services
- Build, Migrate, and Modernize Services
- Monitoring Services
- Network Management

We want to make your network resources more effective across the board, so every employee in every location will enjoy greater performance and productivity. We're confident our range of solutions can do just that.



Enhance and Consolidate Your Multi-Location Technology

At Zones, we help you centralize management, deploy the latest technologies, and align operations across all your locations.

Contact us to find out how we can work together to help you simplify your today and build your tomorrow.

Call **800.408.ZONES** or email us at **ZonesServices@zones.com** today.

BOOK A CALL

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