

Zones Midwest Distribution and Integration Center

Centrally located, the Bensenville distribution center is ten minutes from Chicago's O'Hare International Airport. The center's well-trained staff is capable of receiving, storing, processing, shipping and delivering products in a timely and cost-effective manner. With quality control checks in place, the accuracy and completeness of the work performed is guaranteed

Zones Bensenville Distribution Center Facts

- Close proximity to all major IT product distributors provides for a high level of product availability
- Over 72,000 square feet
- Over 4,000 picking locations
- In-stock items ship same day
- Last daily pickup: 9:00 p.m. central time
- Drop-off at shipping hub available until 10:00 p.m. central time
- Carrier of choice is FedEx; many other carriers available
- Local and box-less delivery via Zones truck
- Integration center is located on site
- More than 150 years of experience among our distribution team professionals
- Ships an average of 8,000 packages per week
- Ships an average of 15,000 orders per month
- Ships over 100,000 pieces per month

Services Offered

- Custom labeling/bar coding
- Custom packaging
- Special kitting
- Asset tagging/serial number reporting
- Asset management and disposal (project management, asset retrieval, DoD disk wipes and asset tagging/serial number reporting)

Zones Bensenville Integration Center Facts

- Over 7,500 square feet
- Hours of operation: 8:00 a.m. to 9:00 p.m.
- Imaging network is fully independent from the Zones production network and the Internet to ensure the safety and security of customer data
- Fully certified technical staff with a minimum of A+ certification. Most technicians maintain additional, higher level certifications such as Server+, Network+ and vendor-specific certifications.
- In addition to our full-time technicians, a pool of contract technicians are on-call for special projects
- Bench/rack space to configure and image up to 150 units at a time
- Every integrated unit is quality control checked by a senior level technician for completeness and accuracy of the work performed. A QC checklist detailing the work performed and attested by the integration technician and the quality control technician is included with each unit.
- Bench/rack space to configure and image up to 150 units at a time
- Image server with over 1.3TB of usable data storage
- Seven server racks dedicated to customer equipment
- Five IBM blade server chassis and two HP blade server chassis to allow for configuration, burn-in and testing of IBM and HP blade servers

Repair Services Facts

Authorized repair center for warranty and non-warranty repairs of IBM, Lenovo, HP and Apple products. All technicians are A+ and Server + certified and have completed requisite IBM, Lenovo, HP and Apple training courses and certifications.

- Uplifted server hardware support for customers under contract in the Chicago area (4-hour response using the HP or IBM parts depot)
- Timely hardware support for all the orders going through our integration lab
- Exclusive hardware support for customers in the Chicago area
- Repair technicians test and check OBR products to ensure reliability

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