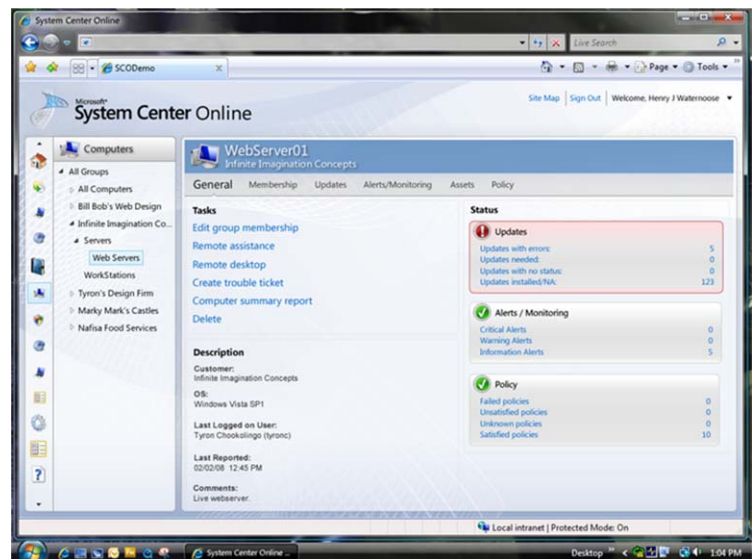


## MICROSOFT SYSTEM CENTER ONLINE DESKTOP MANAGER

**Managing** desktops and laptops can be a laborious manual process, and dedicating valuable IT time and resources to maintaining on-site desktop management tools is a challenge for many companies. Microsoft® System Center Online Desktop Manager (SCODM) provides a compelling offer for companies seeking an integrated desktop management solution without the overhead associated with installing and maintaining management infrastructure on-premises. Hosted in Microsoft's global network of world-class data centers and accessed from a single, highly secure Web-based console based on Silverlight® technology, the Desktop Manager was designed to simplify IT management. Through the easy-to-use Web-based console, the Desktop Manager delivers the capability to secure, update, monitor, configure, troubleshoot, and collect inventory from managed computers.

### HOW IT WORKS

With a simple agent deployment to company computers you choose to manage, our services can be up and running quickly. There is no hardware to provision; no software to buy, install or configure; and no expensive training required for your IT staff. The heart of the System Center Online Desktop Manager is its proven enterprise-class IT management technologies, hosted in Microsoft data centers and securely accessed via an easy-to-use Web-based console. The Microsoft data center provides fault-tolerant servers that are load-balanced from server to server. With this highly available hosted infrastructure, Microsoft provides service level guarantees of 99.9% uptime.



Please visit  
[www.microsoft.com/online](http://www.microsoft.com/online)  
to learn more about  
Microsoft Online Services

Microsoft  
Online Services

## FEATURES AND BENEFITS

### Easy to Use

- Single Web-based console to manage corporate, branch, and mobile desktops
- No on-site infrastructure to host and maintain—get up and running in less than a day
- Eliminates up-front capital investments
- Offers a predictable, subscription-based payment cycle that helps companies more accurately forecast IT expenditures
- 99.9% scheduled uptime with financially backed service-level agreements for optimal performance







### Simplified Management

- Simplifies IT environment by minimizing the need to deploy, configure, monitor, and update in-house e-mail security servers and applications
- Helps free up valuable administrator time to focus on more strategic business initiatives

### Advanced Security

- Anti-malware protection for managed computers
- Policy-based configuration to reduce support costs
- Automatically or manually configure patching and updates for managed computers

## SOLUTIONS OVERVIEW

	Asset Inventory	Automatically track software and hardware assets to better manage lifecycle planning and utilization; more efficiently allocate licenses and stay in compliance with regulations
	Host Protection	Protect PCs from malware (spyware and viruses) and reviews reports and information on current threats
	Policy-based Configuration	Enforce desired configuration for all managed PCs, including, template-based desired state configuration to reduce support costs and drive toward common configurations
	Remote Assistance	Resolve client PC issues more rapidly and efficiently through real-time remote troubleshooting support
	Health Monitoring	Proactively monitor your PCs to identify and resolve potential problems before they negatively impact end users and business
	Updates	Access all Microsoft security, critical, and driver updates to keep your PCs running efficiently and securely