



# Improve SQL Server Performance and Lower Costs with Kingston Technology DC500M Enterprise Solid-State Drives

October 2019

Written by Bill Ramos, Director of Technical Product Management, DB Best Technology.

Technical reviewers: Hazem Awadallah, Systems Engineer, Kingston Technology



# Contents

Executive Summary .....	3
The Problem: SQL Server 2008 End of Support .....	6
The Solution: Replace HDD drives with Kingston Technology Data Center DC500 Enterprise Solid-State Drives (SSDs) and upgrade to SQL Server 2017 .....	7
Hardware .....	9
Software .....	10
Benchmarking Testing Scenarios .....	12
Test Results .....	15
Results: SQL Server 2008 R2 with 16 vCores on HDD .....	15
Results: SQL Server 2017 on DC500M 16 vCores .....	16
Results: SQL Server 2017 on DC500M 8 vCores .....	17
Results: SQL Server 2017 on DC500M 4vCores .....	19
Conclusions .....	21
Next Steps .....	21
Get an assessment of your environment by DB Best .....	22
Appendix A – Bill of Materials for Test System .....	23
Server Configurations .....	23
Software Platforms .....	25
Table of Figures .....	27
Trademarks .....	28

# Executive Summary

Companies running SQL Server 2008 and SQL Server 2008 R2 faced a critical milestone in July 2019, when Microsoft's End of Support (EOS)<sup>1</sup> for those databases. With EOS, Microsoft has stopped releasing security updates for those SQL Server releases on-premises, and those databases will face great risk of being hacked and will no longer conform to many regulatory requirements.

A cost-effective solution is needed for migrating and consolidating those SQL Server 2008<sup>2</sup> workloads that need to remain on-premises for regulatory reasons, or by customer preference.

This white paper demonstrates that SQL Server 2008 workloads can cost effectively be migrated to a modern hardware and software solution using modern servers and [Kingston Technology DC500M Enterprise Solid-State Drives](#) (SSD) with Microsoft SQL 2017 Windows Server 2019 Datacenter Edition.

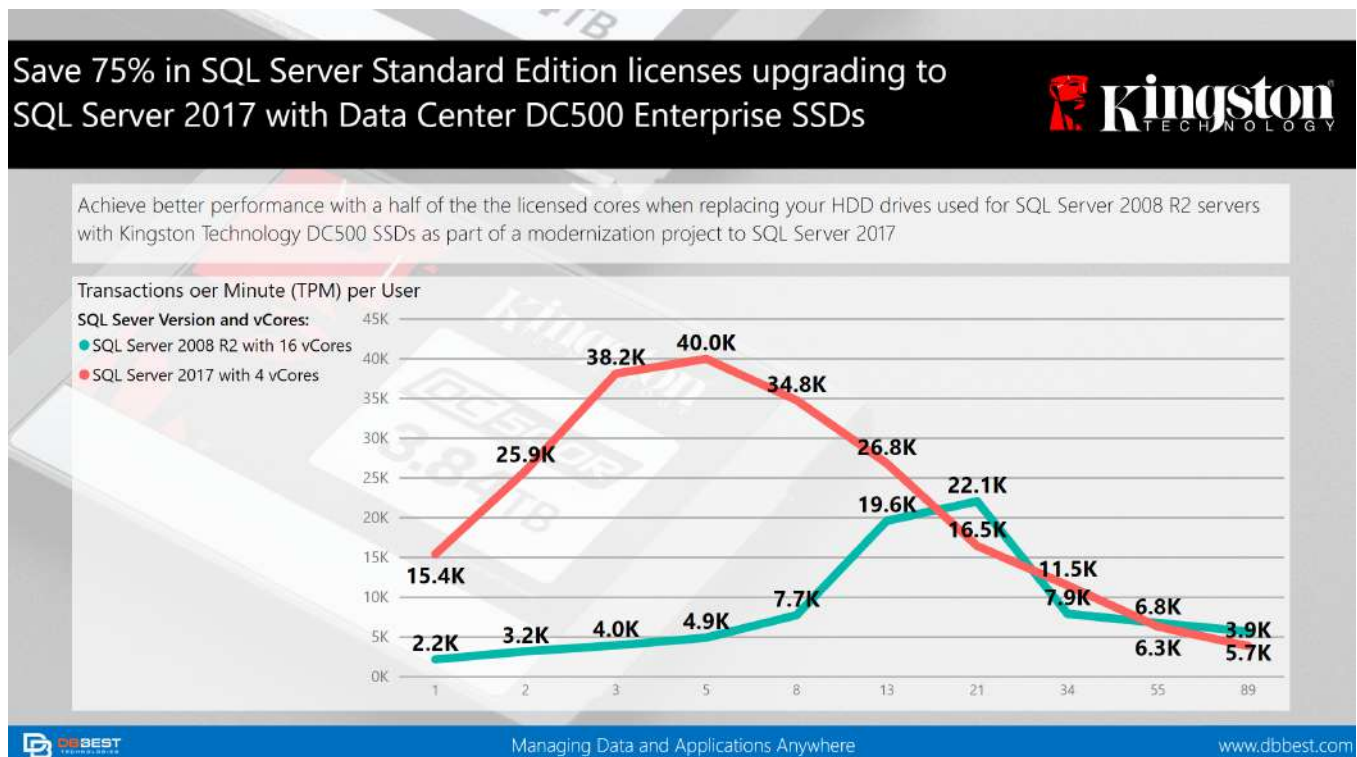
DB Best Technologies recently partnered with Kingston Technology to demonstrate that SQL Server 2017 with 8 virtual cores (vCores) and [Kingston Technology DC500 Enterprise Solid-State Drives](#) (SSD) runs faster than SQL Server 2008 R2 with 16 vCores using hard drives (HDD). We typically find when we work with customers looking to upgrade their SQL Server 2008 servers to newer versions of SQL Server that these systems are using HDD drives for data, log, and tempdb.

---

<sup>1</sup> "SQL Server 2008 and SQL Server 2008 R2 End of Support," <<https://www.microsoft.com/en-us/sql-server/sql-server-2008>>

<sup>2</sup> For brevity, "SQL Server 2008" refers to both the SQL Server 2008 and SQL Server 2008 R2 releases.

The chart below shows the results of running the [HammerDB](#) TPC-C benchmark using 2000 warehouses with SQL Server 2017 running on 4 vCores and [Kingston Data Center DC500M SATA 6GBps 960 GB drives](#) outperforms SQL Server 2008 R2 on 16 vCores and [Dell 400-ATJL 10,000 RPM SAS 12 GBps 1.2 TB HDDs](#).



Based on prior benchmarking we've done with other hardware manufacturers and cloud vendors, we had a pretty good idea that by moving from older versions of SQL Server to SQL Server 2017 using SSD for data log and tempdb, you could use less vCores.

What this means to you as you upgrade your SQL Server 2008 R2 servers to SQL Server 2017 is that you can cut your SQL Server licensing costs by 75% with better performance!

Component	SQL Server 2017	SQL Server 2008 R2	SQL Server 2017 4 vCores	SQL Server 2017 8 vCores	SQL Server 2008 R2 16 vCores
<b>Hardware Costs</b>					
Dell PowerEdge R740XD Intel 4114 2400 MHz	\$7,595.62	\$7,595.62			
KTD-PE426/32G	\$4,919.76	\$4,919.76			
SEDC500M 960 GB SATA 6Gb/s	\$1,815.92				
DELL 400-AJPI 1.2 TB SAS 1.2Gb/s		\$1,560.00			
<b>Sub total for hardware</b>	<b>\$14,331.30</b>	<b>\$14,075.38</b>			
<b>Software Costs</b>					
Windows Server Data Center Edition	\$12,310.00	\$12,310.00			
SQL Server 2017 Standard			\$7,434.00	\$14,868.00	\$29,736.00
<b>Total</b>			<b>\$34,075.30</b>	<b>\$41,509.30</b>	<b>\$56,121.38</b>
<b>Percentage of savings for the total server compared to SQL Server 2008 R2 with 16 vCores</b>			<b>39%</b>	<b>26%</b>	<b>0%</b>
<b>Savings in cost compared to SQL Server 2018 R2 with 16 vCores</b>			<b>\$22,046.08</b>	<b>\$14,612.08</b>	<b>\$0.00</b>
<b>Savings in SQL Server licensing costs</b>			<b>75%</b>	<b>50%</b>	<b>0%</b>

The SQL Server 2008 R2 server was configured as a server that would typically be running on older software and hardware. Specifically, we used Windows Server 2008 R2 Datacenter 64-bit for the operating system and a total of 8 Dell 10K SAS (Dell part number ST1200MM0099) drives that were configured as two physical volumes as RAID 10 for separate Data and Log files.

The SQL Server 2017 server was configured as a modern server. Specifically, we used Windows Server 2019 Datacenter 64-bit for the operating system and a total of 8 Kingston Technology SEDC500M960G drives that were configured as two logical volumes as RAID 10 for separate Data and Log files.

Both servers were configured with Windows Hyper-V. The SQL Server 2008 R2 system had 16 vCores and 128 GB of RAM for the virtual machine. The SQL Server 2017 system was tested with 8 vCores and 4 vcores with 128GB of RAM for the virtual machine.

# The Problem: SQL Server 2008 End of Support

SQL Server 2008 is one of the most-deployed SQL Server database releases, which makes Microsoft's End of Support (EOS) for SQL Server 2008 in July 2019 a critical milestone for many customers. For database workloads that will remain on-premises due to regulatory requirements or customer preference, a cost-effective solution is needed that includes migration to supported releases of SQL Server and Windows Server<sup>3</sup>. Microsoft has changed to a per-core licensing model for both SQL Server and Windows Server, making licensing decisions more complicated, and poor licensing decisions more expensive.

Most customers will finally retire the 2008-era hardware that the SQL Server 2008 workload currently runs on and must decide what new hardware to run their migrated workloads on. There are many choices: physical servers, servers to host virtualized workloads, private clouds; hyperconverged or disaggregated architectures; traditional SAN or DAS storage, or, new software-defined storage solutions.

Changes to Microsoft's software licensing model in recent years have made licensing choices more complex, and increased the cost of software licenses to the point that software cost can dominate the total cost of a system. With that comes increased risk of making an expensive mistake if you make a poor licensing decision. Well-informed choices can minimize software license cost, as we'll demonstrate.

This white paper demonstrates how using Kingston Technology's Data Center DC500 Enterprise Solid-State Drives (SSDs) can reduce your overall capital and license costs by 39%.

This white paper and benchmarking project document will quantify the benefits of harnessing recent advancements in hardware system architecture and software, to achieve a cost-effective solution to the challenges facing customers who must deal with the SQL Server 2008 End of Support.

---

<sup>3</sup> End of Support for Windows Server 2008 and Windows Server 2008 R2 is coming as well, in January 2020. See "Window Server 2008 and 2008 R2 End of Support," <<https://www.microsoft.com/en-us/cloud-platform/windows-server-2008>>

# The Solution: Replace HDD drives with Kingston Technology Data Center DC500 Enterprise Solid-State Drives (SSDs) and upgrade to SQL Server 2017

Delivering on business demands for 24/7 uptime and reliability, Kingston Enterprise SSDs offer performance storage that combines performance predictability as well as rigorously tested reliability. Kingston's DC500 Series SSDs offer features that enable data centers to select the most cost effective SSD for their workload(s). Businesses require results as they deliver on products, solutions and service level agreements (SLA's). Kingston's DC500 Series SSDs are designed to deliver on these expectations.

## Microsoft SQL Server 2017

SQL Server 2017 delivers the reliability, security, and simplified management for your mission-critical workloads need, all on a data platform that leads in in-memory performance to online transaction processing (OLTP) databases.

Since SQL Server 2008 R2, the SQL Server team has delivered over 100 significant new features with the 2017 release.

WHAT'S NEW IN SQL SERVER 2017 SINCE 2008 R2			
OLTP Performance	Security	Business Intelligence	Hybrid Cloud
<ul style="list-style-type: none"> <li>Real-time operational analytics with in-memory OLTP or on-disk</li> <li>Unprecedented scalability with Windows Server 2016, with 12TB memory and Windows Server 2016 max cores</li> <li>Enhanced AlwaysOn with 8 secondaries and Replicas Wizard</li> <li>Multiple node failover clustering (synchronous, up to 8 replicas)</li> <li>In-memory OLTP</li> <li>Buffer Pool Extension to SSDs</li> <li>Enhanced query processing</li> <li>Resource Governor adds IO governance</li> <li>SQL Server Data Tools</li> <li>Local DB runtime (Express)</li> <li>Data-tier application component project template</li> <li>Data Tier Application Framework (DAC Fx) interoperability support (ADO.NET, ODBC, JDBC, TDS, ADO APIs and .NET C/C++, Java, Unix and PHP platforms)</li> <li>Enhanced support for ANSI SQL standards</li> <li>Transact-SQL Basic Code Analysis tools</li> <li>Transact-SQL code snippets</li> <li>IntelliSense</li> <li>Interactable built on FILESTREAM</li> <li>Remote Blob Storage with SharePoint 2013</li> <li>Statistical Semantic Search</li> <li>Spatial features: Full Globe and arcs</li> <li>Large user-defined data types</li> <li>Distributed Replogy</li> <li>Combined Database Authentication</li> <li>System Center Management Pack for SQL Server 2017</li> <li>Windows PowerShell 5.0 support</li> <li>Multi-tenant Management with SQL Server Utility Control Point</li> <li>Data Tier Application Component</li> <li>Automatic Plan Correction</li> </ul>	<ul style="list-style-type: none"> <li>Transparent Data Encryption</li> <li>Always Encrypted</li> <li>Enhanced separation of duty</li> <li>Row-level security</li> <li>Dynamic data masking</li> <li>Enhanced separation of duties</li> <li>Default schema for groups</li> <li>SQL Server Audit</li> <li>SQL Server fine-grained auditing</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced connectors, new transformations, object-level security, rugged hierarchies**</li> <li>Graph data support</li> <li>Mobile BI</li> <li>Enhanced SSIS</li> <li>Enterprise-grade Analysis Services</li> <li>Advanced vector models</li> <li>In-memory analytics</li> <li>Enhanced multidimensional models</li> <li>JSON support</li> <li>Enhanced DQS</li> <li>Enhanced MDS</li> <li>Modern Reporting Services</li> <li>Temporal tables</li> <li>Advanced data mining</li> <li>Create mobile reports using the SQL Server Mobile Report Publisher</li> <li>Consume with Power BI mobile apps</li> <li>Power BI</li> <li>Power Map for local</li> <li>Match up data from different sources, with on-Oracle &amp; Hadoop</li> <li>HA for StreamInsight, complex event processing</li> <li>SQL Server Data Tools support for BI</li> <li>Change Data Capture for Oracle</li> <li>Import PowerPivot models into Analysis Services</li> </ul>	<ul style="list-style-type: none"> <li>Enhanced productivity and performance</li> <li>Power View</li> <li>Configurable reporting alerts</li> <li>Reporting as SharePoint Shared Service</li> <li>Build organization knowledge base</li> <li>Connect to 3rd party data cleansing providers</li> <li>Master Data Hub</li> <li>Master Data Services: Add-in for Excel</li> <li>Graphical tools in SSIS</li> <li>Extensible object model</li> <li>SSIS as a Server</li> <li>Broader data integration with more sources: DB vendors, cloud, Hadoop</li> <li>Pipeline improvements</li> </ul>
Data Warehousing			
<ul style="list-style-type: none"> <li>Adaptive Query Processing</li> <li>Operational analytics</li> <li>In-memory ColumnStore</li> <li>Deployment rights for APS</li> <li>Enhanced in-memory ColumnStore for DW</li> <li>PolylBase for simple T-SQL to query structured and unstructured data</li> <li>Enhanced database caching</li> <li>Up to 15,000 partitions</li> <li>Analytics Platform System</li> </ul>	<ul style="list-style-type: none"> <li>Stretch database</li> <li>Partitioning for efficient data loading</li> <li>Hybrid columnstore with SSIS</li> <li>Enhanced backup to cloud</li> <li>Easy migration to the cloud</li> <li>Simplified cloud DB with AlwaysOn replicas</li> <li>Simplified backup to Azure</li> <li>Support for backup of previous versions of SQL Server to Azure</li> <li>Cloud back up encryption support</li> <li>Simplified cloud Disaster Recovery with AlwaysOn replicas in Azure VMs</li> <li>New Azure Deployment UI for SQL Server</li> <li>Larger SQL Server VMs and memory sizes available in Azure</li> <li>SQL Server Data Tools</li> <li>Snapshot backups to Azure via SQL Server Management Studio</li> </ul>	<ul style="list-style-type: none"> <li>Advanced Analytics</li> <li>Python Integration**</li> <li>It built-in to your T-SQL</li> <li>RTE APIs with full parallelism and no memory limits for rock performance</li> <li>Built in In-memory Advanced Analytics</li> <li>Advanced tabular model</li> <li>Direct query</li> <li>Advanced data mining</li> <li>SDOT in Visual Studio</li> </ul>	<ul style="list-style-type: none"> <li>Platform</li> <li>Cloud support</li> <li>Container support</li> </ul>

Figure 1 - New features added to SQL Server since SQL Server 2008 R2

Key OLTP processing features available in SQL Server 2017 include:

- **Performance:** SQL Server's integrated in-memory toolset goes far beyond isolated features and provides support for improving performance dramatically in a wide range of scenarios.
- **Security and compliance:** As SQL Server 2017 progresses, new capabilities have been added to protect data both at rest and in motion, with new features including Always Encrypted and Row-Level Security.
- **Availability:** Known for rock-solid, reliable performance, SQL Server is adding significant new enhancements to AlwaysOn including better load balancing and new features for flexible and efficient backups.



- **Scalability:** New advancements in compute, storage and networking will provide a direct impact on mission-critical SQL Server workloads.
- **Cloud services:** New tools in SQL Server and Microsoft Azure make it even easier to scale to the cloud; to build patching, backup and disaster recovery solutions; and, to access resources wherever they are — on-premises, private cloud or public cloud.

This testing is focused on using default disk-based tables instead of taking advantage of in-memory OLTP capabilities because our goal was to show how the use of Kingston Technology's DC500M drives with SQL Server 2017 can be used to consolidate SQL Server 2008 workloads by running on modern hardware without making any changes to the database other than a simple upgrade.

### Windows Server 2019 Datacenter

Windows Server 2019 is a cloud-ready operating system that delivers new layers of security and Microsoft Azure-inspired innovation for the applications and infrastructure that power your business. From a storage perspective, Windows Server 2019 includes new features and enhancements for software-defined storage, as well as for traditional file servers.

### Kingston Data Center DC500 Series of SSD

Kingston's Data Center DC500 (DC500R / DC500M) Series of solid-state drives are high performance 6Gbps SATA SSDs using the latest 3D TLC NAND, designed for Read Centric and Mixed-Use server workloads. They implement Kingston's strict QoS requirements to ensure predictable random I/O performance as well as predictable low latencies over a wide range of read and write workloads. They can increase productivities within AI, machine learning, big data analytics, cloud computing, software-defined storage, operational databases (ODB), database applications, and data warehousing. Capacities range from 480GB, 960GB, 1.92TB, 3.84TB.



*Figure 2 - Kingston Data Center DC500M - solid state drive - 960 GB - SATA 6Gb/s*



# Hardware

For purposes of this test, we used two Dell PowerEdge R740XD servers. One was used to benchmark SQL Server 2008 R2 running on Windows Server 2008 R2 using Dell 10,000 RPM SAS 1.2 TB hard drives. This would be typical of a server still running SQL Server 2008 R2. The second server was used to benchmark SQL Server 2017 running on Windows Server 2019 using DC500M 960GB solid-state drives.

Each server used two Intel Xeon Silver 4114 2.2G, 10C/20T, 9.6GT/s , 14M Cache, Turbo, HT (85W) DDR4-2400 processor for a total of 40 virtual cores (vCores).



*Figure 3 - PowerEdge R740xd Rack Server*

Each server had 24 modules of Kingston's Server Premier KTD-PE426/32G memory for a total of 768GB of RAM.



*Figure 4 – Kingston's Server Premier - DDR4 - 32 GB - DIMM 288-pin – registered memory module*

For the SQL Server 2008 R2 server, we used 8 Dell - hard drive - 1.2 TB - SAS 12Gb/s drives.



Figure 5 - Dell - hard drive - 1.2 TB - SAS 12Gb/s

Four of the drives were configured using the PERC H740P RAID Controller with 8GB NV Cache using RAID 10 with a 64K stripe and a 64k allocation size as the logical volume used for SQL Server data files. The other four drives were also configured with RAID 10 with a 64k stripe and an 8k allocation size as the logical volume used for SQL Server log files. We used the RAID controller's Read Ahead, Write Through cache.

## Software

Each bare-metal server ran with Windows Server 2019 Datacenter (10.0, Build 17763) with the Hyper-V role. We considered using Windows Storage Spaces for the attached storage. However, Storage Spaces was not available with Windows Server 2008 R2 Datacenter, we chose to configure the disks using the RAID controller.

Each server was configured with two virtual machines, each with 16 vCores and 128GB of RAM. We used one image as a test driver VM for the execution of the HammerDB program that sends transactions to the test server.

The SQL Server 2017 workloads ran in a Hyper-V virtual machine, with Windows Server 2019 as the guest OS, running SQL Server 2017 Developer Edition, and 16 vCores to start. The SQL Server 2008 R2 workloads ran in Hyper-V virtual machines, with Windows Server 2008 R2 as the guest OS, running SQL Server 2008 R2 Developer Edition, and 16 vCores.

The disk layout included the following:

Drive	Size GB	Purpose	Notes	Total size for SQL Server files used (GB)
C:	129	OS	SQL Server was installed in each VM using sysprep	
D:	282	Data	Format at 64k	TPCC Data (193), TempDB Data (16)
L:	400	Log	Format at 8k	TPCC Log (20), TempDB Log (0.5)

Figure 6 - Disk layout for SQL Server VMs running TPC-C with 2,000 warehouses for 157 GB database.

### Load Generation and HammerDB Setup

The HammerDB tool was used to generate a TPC-C like transactional workload for 2000 warehouses. [HammerDB](#) which is commonly used for database benchmarking, and it is somewhat of an industry

standard controlled by the community. TPC-C is the benchmark standard published by the Transaction Process Performance Council (TPC) for OLTP workloads. Conforming with the TPC-C specification ensures the reliability and consistency of the testing.

For the test run, we used a 157GB database that represents the medium size OLTP database based on data collected from DB Best customers. The following shows the sizes for each of the tables as reported by the SQL Server Management Studio **Disk Usage by Top Tables** report.

This report provides detailed data on the utilization of disk space by top 1000 tables within the Database. The report does not provide data for memory optimized tables.

Table Name	# Records	Reserved (KB)	Data (KB)	Indexes (KB)	Unused (KB)
dbo.stock	200,000,000	64,134,928	64,000,000	134,896	32
dbo.customer	60,000,000	53,378,304	43,636,368	9,741,808	128
dbo.order_line	599,962,513	39,434,768	39,341,808	92,888	72
dbo.history	60,000,000	3,605,944	3,605,184	184	576
dbo.orders	60,000,000	3,093,584	1,959,184	1,134,272	128
dbo.new_order	18,000,000	321,544	320,720	736	88
dbo.district	20,000	321,016	160,000	160,952	64
dbo.warehouse	2,000	32,272	16,000	16,096	176
dbo.item	100,000	9,544	9,416	32	96

Figure 7 - Size of each table for a TPC-C 2,000 warehouse database

We chose to run 10 groups of virtual users using a Fibonacci series of 1, 2, 3, 5, 8, 13, 21, 34, 55, and 89.

### SQL Server Setup

SQL Server 2017 Standard Edition in the virtual machines was configured as shown in the table below.

Parameter name	Minimum	Maximum	Config Value	Run Value
cost threshold for parallelism	-	32,767	50	50
cursor threshold	(1)	2,147,483,647	(1)	(1)
default trace enabled	-	1	1	1
max degree of parallelism	-	32,767	1	1
max server memory (MB)	128	2,147,483,647	104,857	104,857
network packet size (B)	512	32,767	4,096	4,096
query wait (s)	(1)	2,147,483,647	(1)	(1)

Figure 8 - SQL Server configuration optimized for OLTP workloads

The test results were written to the HammerDB driver VM and then loaded into Power BI to analyze the results.

# Benchmarking Testing Scenarios

## Benchmark Rational

The TPC-C benchmark has been around since 1992 with its formal definition available at [tpc.org](http://tpc.org)<sup>4</sup>. It provides a real test of SQL Server and server hardware for better understanding potential performance of different server configurations. DB Best uses this benchmark to baseline different size VMs that are running on-premises or on different clouds to help customers better plan their deployments to new environments.

HammerDB is a free open source benchmarking application that supports SQL Server, Oracle Database, IBM DB2, MySQL, MariaDB, PostgreSQL, Redis, and Amazon Redshift. It supports running of the TPC-C benchmark for OLTP and the TPC-H benchmark for data warehouse analytics workloads. Source code for HammerDB is available on [GitHub](https://github.com) that is hosted by the [TPC](http://tpc.org) so that database vendors can add their own versions of the benchmark.

HammerDB<sup>5</sup> can be scripted to generate databases, test data and run the benchmarks. For this benchmark, we used the autopilot feature to run the benchmark with 1, 2, 3, 5, 8, 13, 21, 34, 55, and 89 users at a time. We like the Fibonacci sequence as it allows you to get a good feel of how the system reacts with more users.

The autopilot feature provides a way to define a ramp-up time to allow all users to start processing transactions and to heat up the database into the database server's memory. In general, it takes 1 minute to start up to 100 users. We used a ramp up time of 3 minutes to allow for enough time before the testing cycle begins.

For the test cycle, we used a 5-minute duration. During this time, the benchmark is generating new orders as you would expect a typical order entry program to process transactions over the timed period. HammerDB records the actual number of transactions used to process the new orders and a value for New Orders Per Minute (NOPM) as a representation of the actual work that the database needs to accomplish.

At the end of the run, HammerDB creates log files with the transaction information for each user run. In addition, we captured basic performance counters and other system information to help correlate the results with the performance of the CPU, disk, network, and memory.

---

<sup>4</sup> The list of all TPC specifications is located at [http://www.tpc.org/tpc\\_documents\\_current\\_versions/current\\_specifications.asp](http://www.tpc.org/tpc_documents_current_versions/current_specifications.asp)

<sup>5</sup> HammerDB web site - [http://www.tpc.org/tpc\\_documents\\_current\\_versions/current\\_specifications.asp](http://www.tpc.org/tpc_documents_current_versions/current_specifications.asp)

## CPU Performance

For CPU performance, we use a single-threaded performance test<sup>6</sup> using SQL Server before we start the test. In general, the Intel Xeon Silver 4114 CPU with 2.2 GHz that we used for the test has a slower clock speed than the Gold or Platinum processors<sup>7</sup>.

In our case we got a value of around 14,000. Newer processors generally run this test with a value around 7,000. However, we chose this CPU as one typically used today for running existing SQL Server 2008 R2 database solutions. (Is a value of 14000, better or worse than the 7000 value? Need clarity here for me, not for paper)

The TPC-C benchmark favors faster CPUs. So, using a modern CPU for SQL Server 2017 will also help reduce the number of vCores required. However, disk drive performance as the largest influence on the results.

## Disk Performance

To understand disk performance on the Windows platform, we use open-source program called Diskspd developed initially by Microsoft<sup>8</sup>. For Linux platforms, we use FIO. In running Diskspd, we use the guidance from SQL Server MVP Glen Berry on how to use Diskspd to match the I/O pattern used for SQL Server transactions<sup>9</sup>. Here is what the command line looks like:

```
diskspd -b8K -d30 -o4 -t8 -h -r -w25 -L -Z1G -c20G T:\iotest.dat > DiskSpeedResults.txt
```

Here are some highlights of running Diskspd against the data file volumes used for SQL Server 2008 R2 on HDD and SQL Server 2017 on with the DC500M both configured with four drives using RAID 10.

---

<sup>6</sup> Source code for the single threaded performance test for SQL Server is available at <https://www.hammerdb.com/blog/uncategorized/hammerdb-best-practice-for-sql-server-performance-and-scalability/>

<sup>7</sup> Full list of Intel Xeon processors and their specifications is located at <https://ark.intel.com/content/www/us/en/ark/products/series/125191/intel-xeon-scalable-processors.html>

<sup>8</sup> GitHub repository for Windows Diskspd at <https://github.com/Microsoft/diskspd>

<sup>9</sup> Using Microsoft DiskSpd to Test Your Storage Subsystem at <https://sqlperformance.com/2015/08/io-subsystem/diskspd-test-storage>

Here are the results for the HDD disk volume used for the SQL Server 2008 R2 data files.

<b>Total IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	459390976	56078	14.60	1869.31	17.119	23.801	
<b>Read IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	344678400	42075	10.96	1402.53	20.563	21.940	
<b>Write IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	114712576	14003	3.65	466.78	6.772	26.069	
<b>Latency (ms)</b>							
%-ile	Read (ms)	Write (ms)	Total (ms)				
min	0.290	0.259	0.259				
25th	8.306	0.722	5.497				
50th	14.220	2.336	10.825				
75th	25.396	6.475	21.006				
90th	42.511	11.673	37.731				
95th	56.386	15.962	51.870				
99th	94.808	73.804	93.303				

Figure 9 - Data drive Diskspd results for HDD used for SQL Server 2008 R2

Compare that to the results of the data volume using Kingston Technology DC500M drives.

<b>Total IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	24128364544	2945357	767.02	98178.97	0.325	0.252	
<b>Read IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	18084192256	2207543	574.88	73585.07	0.334	0.262	
<b>Write IO</b>							
thread	bytes	I/Os	MB/s	I/O per s	AvgLat	LatStdDev	
total:	6044172288	737814	192.14	24593.90	0.297	0.219	
<b>Latency (ms)</b>							
%-ile	Read (ms)	Write (ms)	Total (ms)				
min	0.074	0.063	0.063				
25th	0.211	0.199	0.208				
50th	0.281	0.257	0.274				
75th	0.377	0.333	0.365				
90th	0.524	0.464	0.512				
95th	0.629	0.570	0.612				
99th	1.384	0.868	1.272				

Figure 10 - Data drive Diskspd results for DC500M drives used for SQL Server 2017

We often see this mismatch of old drives with SQL Server as part of our database upgrade practice with our customers.

## Performance metrics

During the actual test runs, we track performance using the Windows typeperf command for collecting OS and SQL Server performance counters<sup>10</sup>.

# Test Results

For each of the test runs, we perform three runs and then average the performance to report the results.

## Results: SQL Server 2008 R2 with 16 vCores on HDD

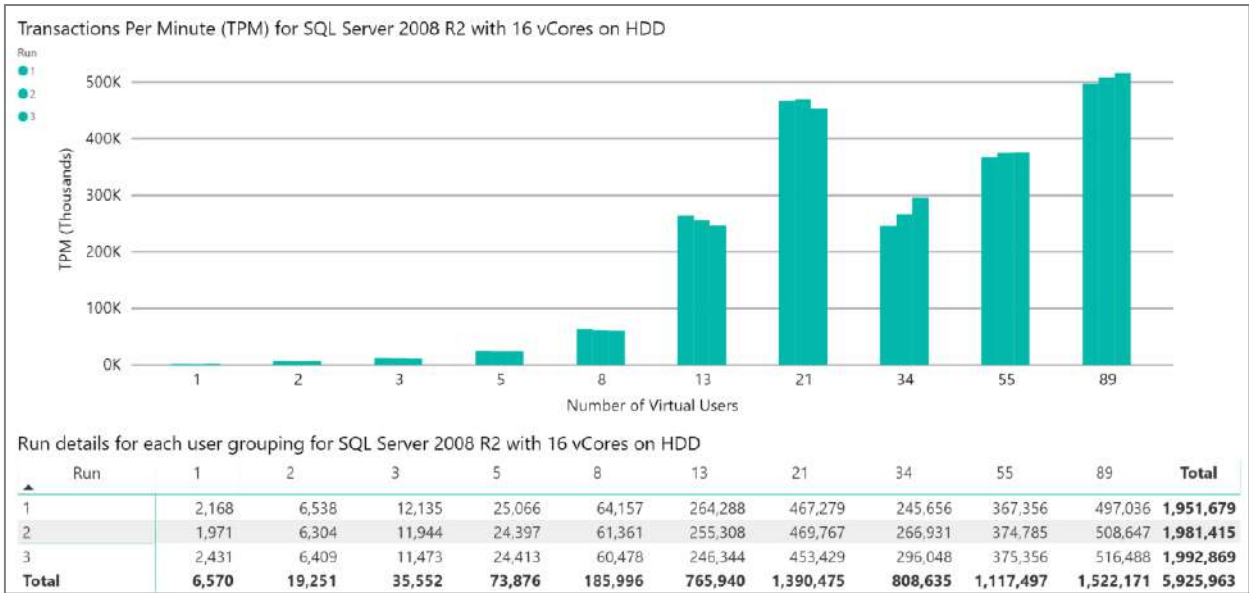


Figure 11 - SQL Server 2008 R2 results with 16 vCores on HDD

<sup>10</sup> Documentation on Windows typeperf is at <https://docs.microsoft.com/en-us/windows-server/administration/windows-commands/typeperf>



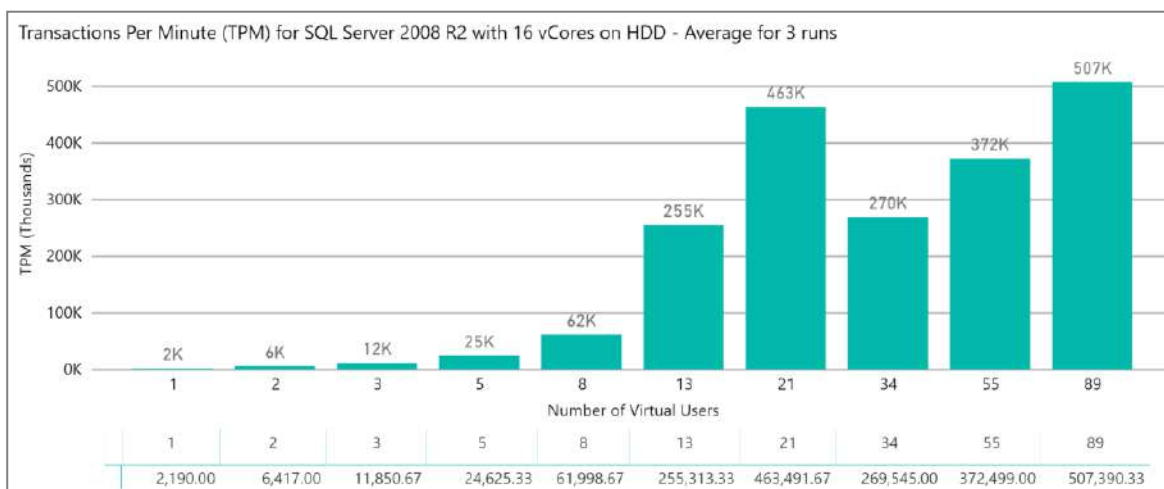


Figure 12 - SQL Server 2008 R2 with 16 vCores - Average for 3 runs

## Results: SQL Server 2017 on DC500M 16 vCores

For SQL Server 2017, we first tested the system using 16 vCores to get a feeling of how it would compare to SQL Server 2008 R2 running with HDD. Here is the comparison between the two versions.

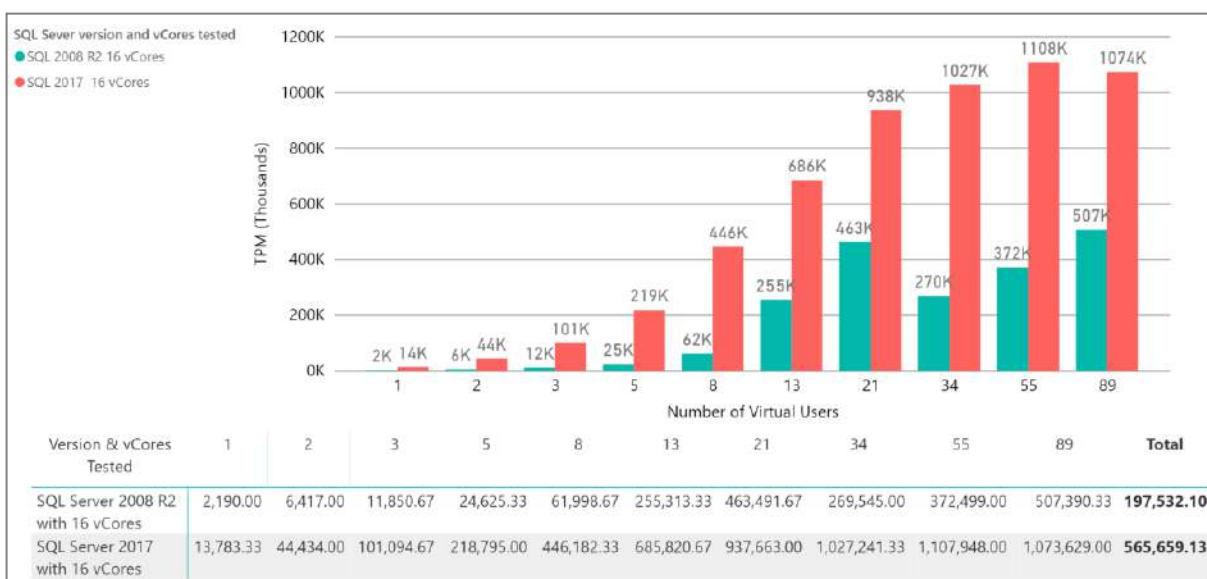
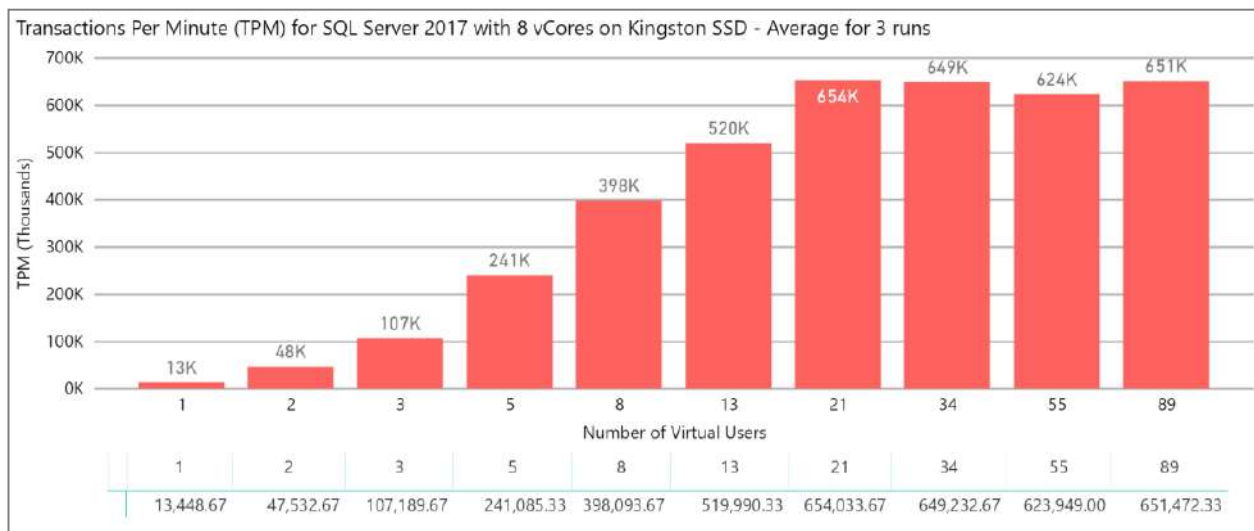
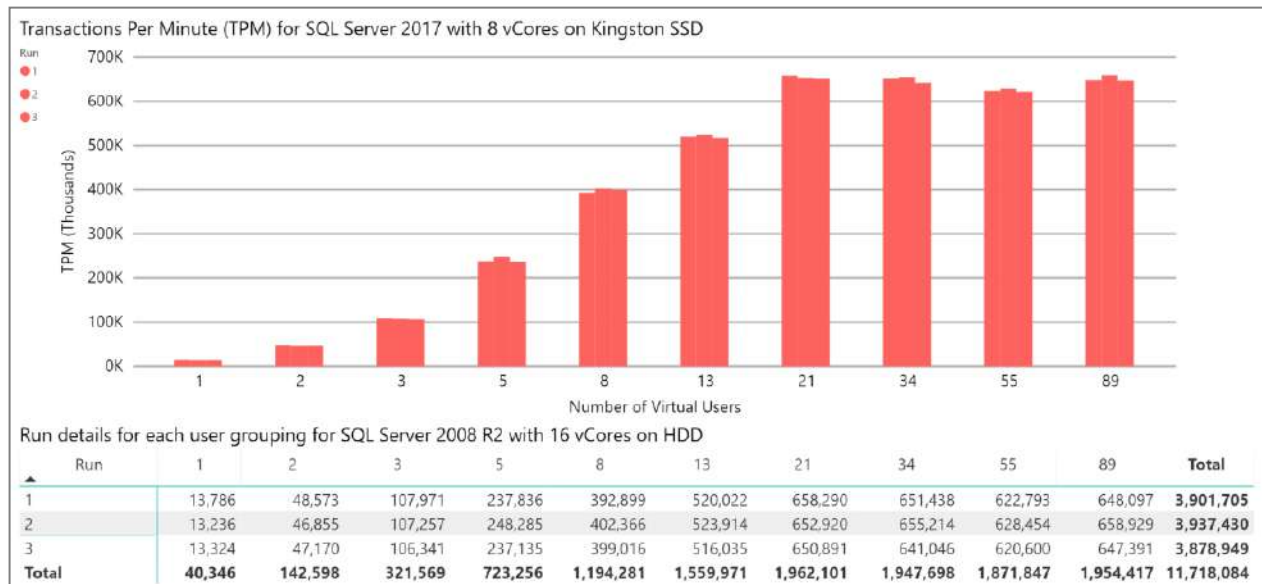


Figure 13 - Comparing SQL Server 2008 R2 on HDD vs SQL Server 2017 with DC500M drives with 16 vCores

The overall performance gain is dramatic. If users of the SQL Server 2008 R2 system were satisfied with their current performance, SQL Server 2017 with DC500M drives would amaze them. For consolidation and database upgrade projects, we look for ways to reduce costs for customers to get them to move to the latest version of SQL Server. Using DC500M drives makes it possible to reduce the vCores needed to get similar performance to their existing database solutions, due to the ability of the enterprise SSD to process more transactions with lower latency.

## Results: SQL Server 2017 on DC500M 8 vCores

Our next iteration was to run the benchmark on a VM with only 8 vCores and the same 128GB of server DRAM. Based on our prior experience, we could have reduced the memory to 32GB and still see similar results.



For this test run, we kept track of the percentage of CPU used during the benchmark versus idle process time.

In chart below, the red line that starts with 94 for 1 user represents the percentage of system idle process. The green line represents percentage of CPU time being used by SQL Server.

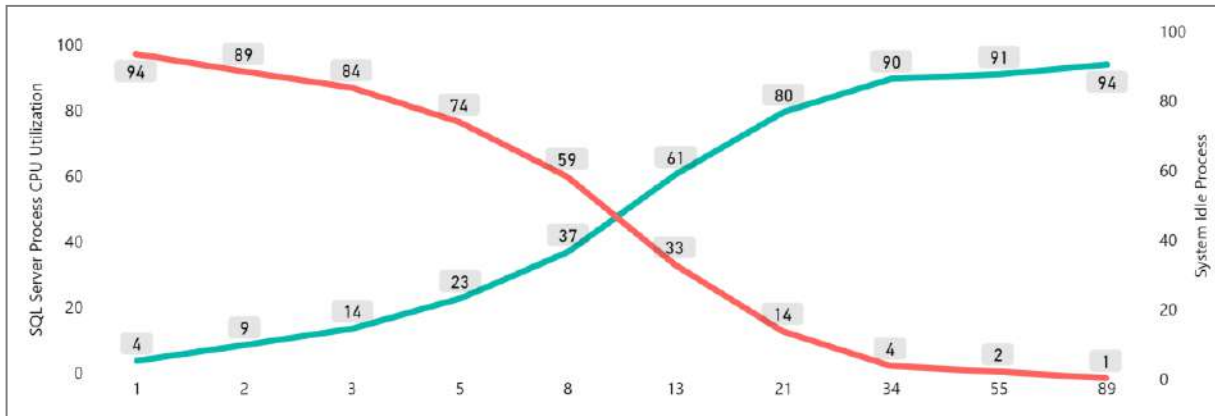


Figure 14 - SQL Server 2017 running with 8 vCores showing CPU vs Idle time as a percentage

With a small number of users, SQL Server needs very little CPU to process the transaction requests. The system idle process at the lower end is mostly due to the efficiency of the Kingston DC500M drives. Essentially, the server is literally doing nothing.

As the number of users increase, the CPU utilization goes up until we start to reach CPU as a bottleneck. On the other hand, system idle processes are expected to go down as pure idle time decreases. However, another system idle process starts to creep in. This is the wait time SQL Server needs to write data from memory into the transaction log file as the number of transactions start to go up. This is actually a good thing.

This is essentially because the four RAID 10 drives can achieve up to 98,000 read/write IOPS with disk latency at 1.3 ms at the 99<sup>th</sup> percentile.

At 89 users, the system is running at an optimal throughput with 8 vCores with CPU at 94% and wait time only 1%.

Contrast this with the following data from SQL Server 2008 R2 with 16 vCores and HDD.

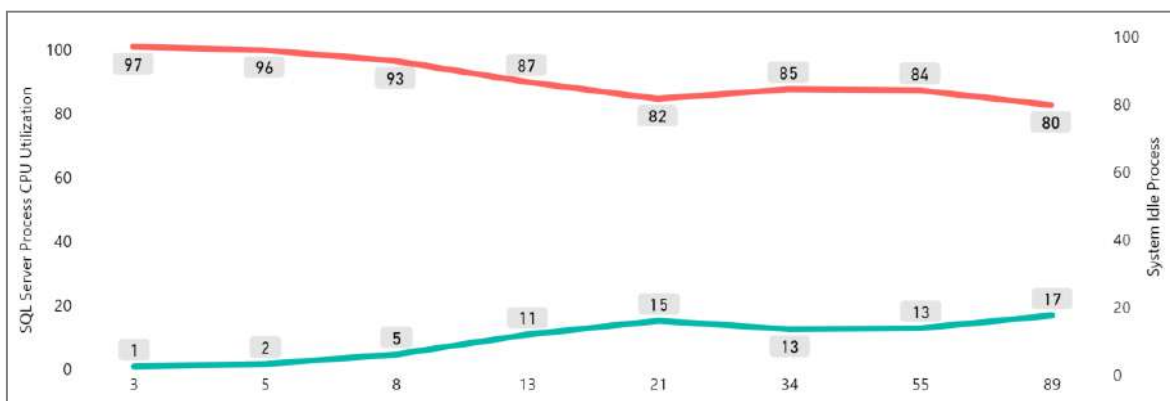


Figure 15 - SQL Server 2008 R2 running with 16 vCores showing CPU vs Idle time as a percentage

The reason the CPU utilization doesn't increase like the SQL Server 2017 run is because the other idle process at work is the wait time it takes for SQL Server 2008 R2 to read data from slower drives into its buffer pool cache. Because HammerDB is also issuing transactions at a high rate, SQL Server is also waiting on latches and locks due to the additional wait time.

For the HDD drives, the IOPS reported by Diskspd was only around 1900. That's more than 50 times slower than the Kingston DC500M drives!

The following is a side by side comparison with SQL Server 2008 R2 with 16 vCores versus SQL Server 2017 with only 8 vCores.

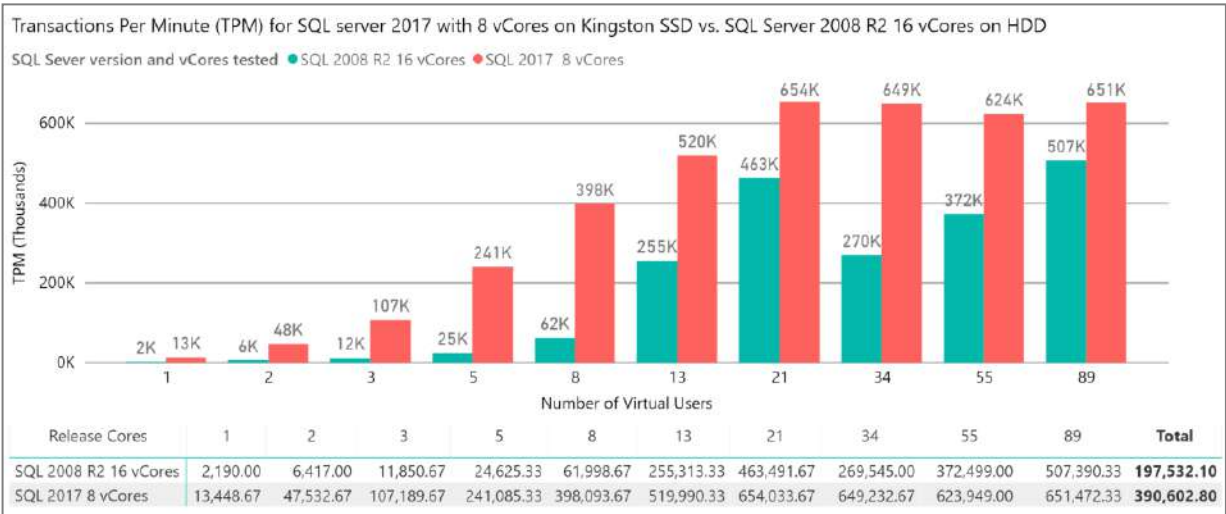


Figure 16 - Side by side comparison of SQL Server 2008 R2 with 16 vCores versus SQL Server 2017 with 8 vCores

While this shows great performance for SQL Server 2017, there is still room to cut the vCore count.

## Results: SQL Server 2017 on DC500M 4vCores

To further understand how faster Kingston DC500M drives can reduce the cores needed for SQL Server, we reduced the cores to 4 vCores with 128 GB of RAM. The following chart shows the comparison in TPM with SQL Server 2008 R2 on HDD.

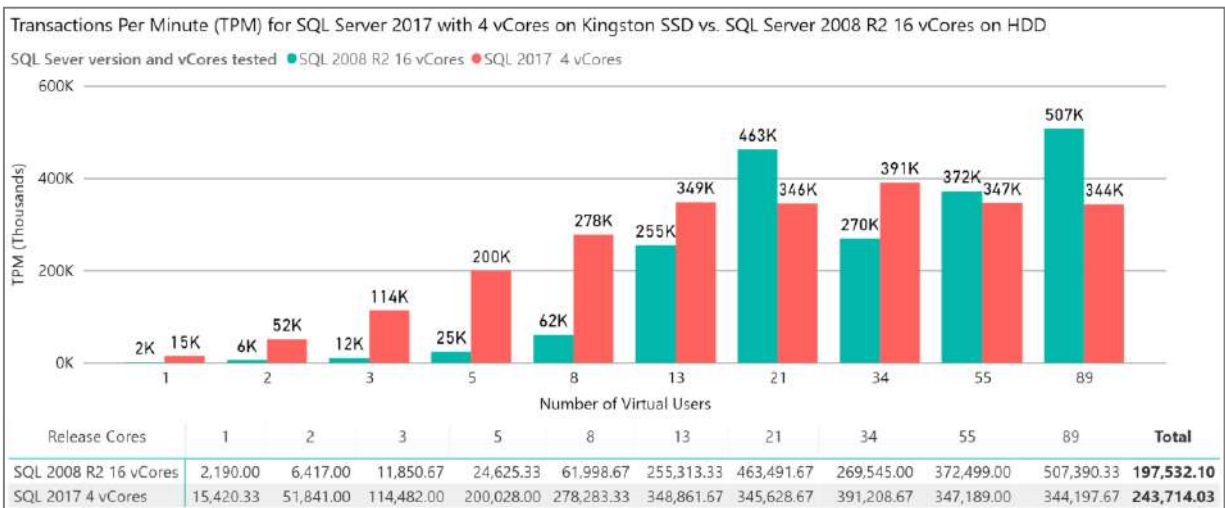


Figure 17 - Side by side comparison of SQL Server 2008 R2 with 16 vCores vs SQL Server 2017 with 4 vCores

This chart shows that for all users runs, the average TPM for SQL Server 2008 R2 was 197,532 versus 243,714 for SQL Server 2017 with only 4 vCores. Essentially, SQL Server 2017 using 4 vCores with Kingston DC500M drives is 1.2 time faster.

From a user perspective, the following chart shows the TPM / User for each of the user groups for SQL Server 2018 R2 with 16 vCores versus SQL Server 2017 with 4 vCores.

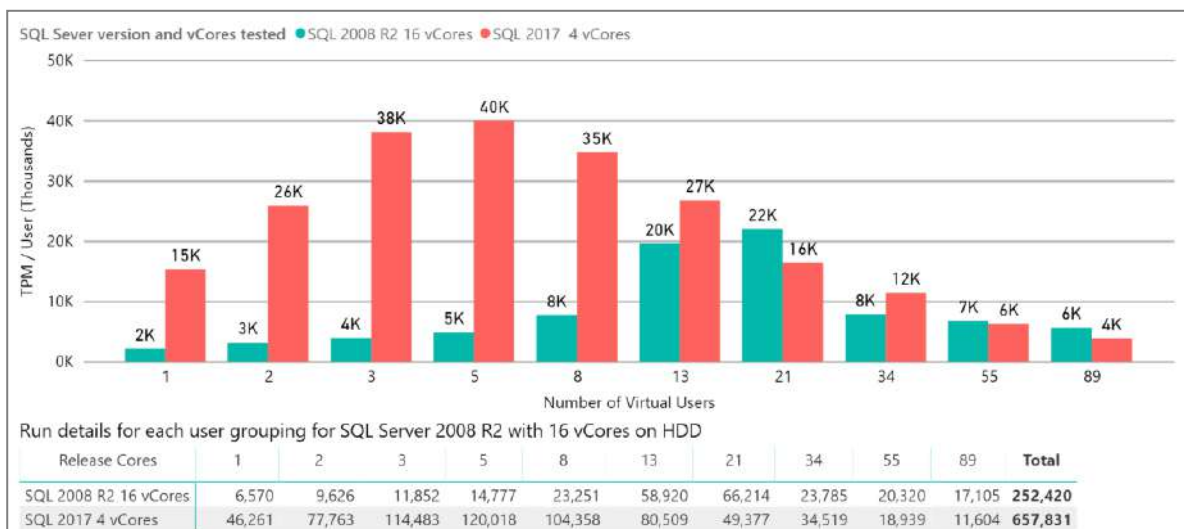


Figure 18 - Comparing TPM / User for SQL Server 2017 with 4 vCores and SQL Server 2008 R2 with 16 vCores

From a TPM / User perspective, one user in SQL Server 2008 R2 with 16 vCores on HDD was able to achieve 2,190 TPM. At 89 users, even though SQL Server 2008 R2 had 5,702 TPM / User, SQL Server 2017 with only 4 vCores and Kingston DC500M drives was able to sustain 3,868 TPM / User. From a user's perspective, SQL Server 2017 will still appear faster than SQL Server 2008 R2 by almost 1.8 times.

# Conclusions

Workload consolidation increases the efficiency of IT organizations as well as cloud and hosting providers by harnessing the increasing power of modern host servers to support an increasing number of workloads. Increasing the workload density – the number of workloads running on a host server – drives the economics of consolidation, by reducing the number of host servers required to run a given number of workloads.

Kingston's high-performance data center storage and memory solutions consisting of SSDs (DC500M) and server memory (Server Premier) enables a cost-per-performance that not only facilitates improved workload efficiencies, but can also optimize a business' profitability while reducing overall TCO (total cost of ownership).

Reduce the number of host servers needed, and you reduce both hardware and software license costs. Software license costs are critical to consider when evaluating potential savings, as shown in [Appendix A – Bill of Materials for Test System](#), which provides the retail cost of the host server configurations used during this testing.

The software license cost dominates the total system cost, primarily the cost of SQL Server Standard Edition per-core licenses, accounting for 113% of the total system cost for 16 vCores.

Component	SQL Server 2017	SQL Server 2008 R2	SQL Server 2017 4 vCores	SQL Server 2017 8 vCores	SQL Server 2008 R2 16 vCores
<b>Hardware Costs</b>					
Dell PowerEdge R740XD Intel 4114 2400 MHz	\$7,595.62	\$7,595.62			
KTD-PE426/32G	\$4,919.76	\$4,919.76			
SEDC500M 960 GB SATA 6Gb/s	\$1,815.92				
DELL 400-AJPI 1.2 TB SAS 1.2Gb/s		\$1,560.00			
Sub total for hardware	\$14,331.30	\$14,075.38			
<b>Software Costs</b>					
Windows Server Data Center Edition	\$12,310.00	\$12,310.00			
SQL Server 2017 Standard			\$7,434.00	\$14,868.00	\$29,736.00
Total			\$34,075.30	\$41,509.30	\$56,121.38
Percentage of savings for the total server compared to SQL Server 2008 R2 with 16 vCores			39%	26%	0%
Savings in cost compared to SQL Server 2018 R2 with 16 vCores			\$22,046.08	\$14,612.08	\$0.00
Savings in SQL Server licensing costs			75%	50%	0%
Percentage of the SQL Server license costs compared to the hardware and OS			28%	56%	113%

Figure 19 - Overall comparison of costs and how reducing vCores can dramatically lower your costs with DC500M drives

Greater workload consolidation using fewer cores, means you'll need fewer per-core licenses – and you can realize significant savings.

The high CPU utilization with near-zero I/O latency indicates the SSD storage performance is high enough to keep the CPUs busy - even for the maximum user counts.

## Next Steps

Contact Kingston Technology on how the Data Center DC500 (DC500R / DC500M) Enterprise Solid-State Drives (SSDs) can optimize your business needs, improve your workload efficiencies and lower your TCO when migrating your Microsoft SQL Server 2008 workloads to SQL Server 2017.

Get an assessment of your environment by DB Best

We expect no customer's host server configuration and workloads will be identical to our test environment, and the differences will affect the impact of these solutions. While we believe the assumptions and choices reflected in our test environment are reasonable and representative, and the results we observed reflect rigorous testing, we encourage any customer evaluating the applicability of these solutions to arrange for an assessment of their unique environment by contacting DB Best:

Reach us on the web at <https://www.dbbest.com/company/contact-us/>

Or contact Dmitry Balin, [Dmitry@dbbest.com](mailto:Dmitry@dbbest.com), or any of the paper's authors.



# Appendix A – Bill of Materials for Test System

## Server Configurations

The following is a copy of the bill of materials for the Dell PowerEdge R740XD with two Intel Xeon Silver 4114 2.2G servers with a total of 20 physical cores / 40 virtual cores.

PowerEdge R740XD - [amer_740xd_12238]			
Estimated delivery date: Nov. 9, 2018		1	\$7,995.62
210-AKZE	PowerEdge R740XD Server	1	-
229-B0KH	PowerEdge R740/R740XD Motherboard	1	-
461-AADZ	No Trusted Platform Module	1	-
721-BCRC	Chassis up to 24 x 2.5 Hard Drives including 12 NVME Drives, 2CPU Configuration	1	-
740-BLBE	PowerEdge R740XD Shipping	1	-
743-B0FU	PowerEdge R740 Shipping Material	1	-
738-BLLS	Intel Xeon Silver 4114 2.2G, 10C/20T, 9.6GT/s, 14M Cache, Turbo, HT (85W) DDR4-2400	1	-
774-BRPP	Intel Xeon Silver 4114 2.2G, 10C/20T, 9.6GT/s, 14M Cache, Turbo, HT (85W) DDR4-2400	1	-
412-AAQO	Standard 1U HeatSink	1	-
412-AAQI	Standard 1U HeatSink	1	-
370-ACRUH	2666MT/s DDR4	1	-
370-AAIP	Performance Optimized	1	-
780-BCDS	Unconfigured RAID	1	-
405-AAIR	PERC H740P RAID Controller, 8GB HV Cache, Adapter, Full Height	1	-
619-ABVR	No Operating System	1	-
421-5736	No Media Required	1	-
785-B0HT	iDRAC9 Enterprise	1	-
528-BCRW	iDRAC Digital License	1	-
774-BCQV	iDRAC Group Manager, Embedded	1	-
374-BCSF	iDRAC Factory Generated Password	1	-
330-B0HD	Riser Config 6, 5 x8, 3 x16 slots	1	-
540-B0QW	Broadcom 5720 QP 1Gb Network Daughter Card	1	-
384-BRPF	6 Performance Fan for R740/R740XD	1	-
450-ADW5	Dual, Hot-plug, Redundant Power Supply (1+1), 750W	1	-
750-B0BW	No Bezel	1	-
389-BTTO	PE R740XD Luggage Tag	1	-
750-BBJV	No Quick Sync	1	-
750-AARF	Power Saving Dell Active Power Controller	1	-
770-B0DQ	ReadyRails Sliding Rails Without Cable Management Arm	1	-
621-AAKX	No Systems Documentation, No OpenManage DVD Kit	1	-
232-1286	US Order	1	-
813-6068	Dell Hardware Limited Warranty Plus On-Site Service	1	-
813-6075	ProSupport: Next Business Day On-Site Service After Problem Diagnosis, 3 Years	1	-
813-6087	ProSupport: 7x24 HW/SW Technical Support and Assistance, 3 Years	1	-
984-3439	Thank you choosing Dell ProSupport. For tech support, visit <a href="http://www.dell.com/support">www.dell.com/support</a> or call 1-800-945-3355	1	-
900-9997	On-Site Installation Declined	1	-
973-2426	Declined Remote Consulting Service	1	-
370-ACRH	8GB DDR4, 2666MT/s, Single Rank	2	-
400-A5E0	120GB SSD SATA Boot 600ps 512n 2.5in Hot-plug Drive, 1 DWPD, 219 TBW	2	-
400-AWLI	Intel 1TB, NVMe, Read Intensive Express Flash, 2.5 SFF Drive, U.2, P4500 with Carrier	1	-
450-AALV	NEMA 5-15P to C13 Wall Plug, 125 Volt, 15 AMP, 10 Feet (3m), Power Cord, North America	2	-

Figure 20 - Dell PowerEdge R740XD bill of materials

Since Kingston Technology is a leading provider of memory for client and enterprise systems, we decided to use their KTD-PE426/32G memory module. The server used 24 modules that currently list on CDW<sup>11</sup> for \$204.99 per module (as of XXX date). Total “retail” price for the server memory would be \$4,919.76.

For the SQL Server 2017 test system, Kingston Technology provided 8 SEDC500M 960 GB SATA 6Gb/s drives. These drives currently list on CDW<sup>12</sup> for \$226.99 for a total cost of \$1,815.92 (as of XXX date).

For the SQL Server 2008 R2 test system, here is the attached bill of materials for 8 Dell 400-ATJL drives.

Billing Address

Kingston Technology Company, Inc  
17600 Newhope Street  
Fountain Valley CA, 92708  
USA

Shipping Address

USA

Ship Method

Comments

Product ID	Description	Qty	Unit Price	Ext Amt
400-ATJL	DELL 10,000 RPM SAS HARD DRIVE 12GBPS 512N 2.5IN HOT-PLUG DRIVE - 1.2 TB,CK	8	\$195.00	\$1,560.00
		Pieces 8		
		Lines 1	Sub Total	\$1,560.00
			Sales Tax	\$0.00
			Freight	\$0.00
			TOTAL	\$1,560.00

Figure 21 - Bill of materials for 8 Dell 400-ATJL drives

The following table is a summary of the hardware costs for the test systems.

Component	SQL Server 2017	SQL Server 2008 R2
Dell PowerEdge R740XD Intel 4114 2400 MHz	\$7,595.62	\$7,595.62
KTD-PE426/32G	\$4,919.76	\$4,919.76
SEDC500M 960 GB SATA 6Gb/s	\$1,815.92	
DELL 400-AJPI 1.2 TB SAS 1.2Gb/s		\$1,560.00
Total	<b>\$14,331.30</b>	<b>\$14,075.38</b>

Figure 22 - Hardware server costs

<sup>12</sup> List price for Kingston Technology SEDC500M/960G drives retrieved on October 16, 2019.

# Software Platforms

The system tested used Windows Server 2019 Data Center Edition and SQL Server 2017 Developer Edition. The license costs shown below use SQL Server Standard Edition since it supports up to 24 cores and 128 GB of memory that SQL Server can use for its operating memory.

## About SQL Server Licensing

The SQL Server 2008 workloads envisioned in this solution used SQL Server 2008 Standard Edition and will continue to use the Standard Edition of SQL Server 2017.

When running several virtualized instances of SQL Server, there are several licensing strategies to consider<sup>13</sup>.

- Each VM is licensed separately - each VM is licensed for Standard Edition, with a minimum of 4 core licenses per VM (even for VMs using fewer than 4 virtual cores).
- Standard Edition “Open no level pricing (US\$)” is \$3,717 per 2 core pack<sup>14</sup>.
- Typically, there is a 2 for 1 ratio of virtual cores (vCores) to physical cores with server hyper-threading technology that is available on the Dell PowerEdge R740XD processor.
- To license individual VMs using the Per Core model, customers must purchase a core license for each v-core (or virtual processor, virtual CPU, virtual thread) allocated to the VM, subject to a four-core license minimum per VM. For licensing purposes, a v-core maps to a hardware thread.

---

<sup>13</sup> Additional information can be found in the SQL Server 2017 licensing guide at [https://download.microsoft.com/download/7/8/C/78CDF005-97C1-4129-926B-CE4A6FE92CF5/SQL\\_Server\\_2017\\_Licensing\\_guide.pdf](https://download.microsoft.com/download/7/8/C/78CDF005-97C1-4129-926B-CE4A6FE92CF5/SQL_Server_2017_Licensing_guide.pdf)

<sup>14</sup> Pricing of SQL Server 2017 retrieved on October 16, 2019 from <https://www.microsoft.com/en-us/sql-server/sql-server-2017-pricing>

The following table shows the SQL Server licensing costs for VMs using the Per Core model with Standard Edition.

SQL Server Standard Edition 2-core pack	vCores to license	License cost
\$3,717.00	4	\$7,434.00
	8	\$14,868.00
	16	\$29,736.00

Figure 23 - Per Core licensing for VMs using Standard Edition

Clearly, reducing the number of vCores should be a priority when upgrading from SQL Server 2008 R2 to SQL Server 2017.

### About Windows Server Licensing

This system uses Windows Server 2019 Datacenter Edition; which also grants unlimited Hyper-V VMs per licensed server. Datacenter edition pricing is for 16 core licenses with a Pricing Open NL ERP (USD) of \$6,155. Since each physical server had 20 cores, the cost for Window Server 2019 Datacenter Edition would be \$12,310<sup>15</sup>.

### Total System Costs

The following table shows the total costs of the hardware and software for the systems tested.

Component	SQL Server 2017	SQL Server 2008 R2	SQL Server 2017 4 vCores	SQL Server 2017 8 vCores	SQL Server 2008 R2 16 vCores
<b>Hardware Costs</b>					
Dell PowerEdge R740XD Intel 4114 2400 MHz	\$7,595.62	\$7,595.62			
KTD-PE426/32G	\$4,919.76	\$4,919.76			
SEDC500M 960 GB SATA 6Gb/s	\$1,815.92				
DELL 400-AJPI 1.2 TB SAS 1.2Gb/s		\$1,560.00			
<b>Sub total for hardware</b>	<b>\$14,331.30</b>	<b>\$14,075.38</b>			
<b>Software Costs</b>					
Windows Server Data Center Edition	<b>\$12,310.00</b>	<b>\$12,310.00</b>			
SQL Server 2017 Standard			\$7,434.00	\$14,868.00	\$29,736.00
<b>Total</b>			<b>\$34,075.30</b>	<b>\$41,509.30</b>	<b>\$56,121.38</b>
<b>Percentage of savings compared to SQL Server 2008 R2 with 16 vCores</b>			<b>39%</b>	<b>26%</b>	<b>0%</b>
<b>Savings in cost compared to SQL Server 2018 R2 with 16 vCores</b>			<b>\$22,046.08</b>	<b>\$14,612.08</b>	<b>\$0.00</b>

Figure 24 – Total costs for running SQL Server 2008 R2 on HDD versus SQL Server 2017 with 4 and 8 vCores using Kingston DC500M drives

As you can see, by reducing the vCores from 16 to 8 needed to run SQL Server 2017 with Kingston Technology DC500M drives, you can use the savings to purchase a new server. With the further reduction of \$7,434 by moving to 4 vCores, you can cover 60% of the Windows Server 2019 Datacenter edition license costs.

<sup>15</sup> Windows Server 2019 Datacenter pricing retrieved on October 16, 2019 at <https://www.microsoft.com/en-us/cloud-platform/windows-server-pricing>

# Table of Figures

Figure 1 - New features added to SQL Server since SQL Server 2008 R2 .....	7
Figure 2 - Kingston Data Center DC500M - solid state drive - 960 GB - SATA 6Gb/s .....	8
Figure 3 - PowerEdge R740xd Rack Server .....	9
Figure 4 - Kingston - DDR4 - 32 GB - DIMM 288-pin – registered memory module.....	9
Figure 5 - Dell - hard drive - 1.2 TB - SAS 12Gb/s .....	9
Figure 6 - Disk layout for SQL Server VMs running TPC-C with 2,000 warehouses for 157 GB database.....	10
Figure 7 - Size of each table for a TPCC 2,000 warehouse database.....	11
Figure 8 - SQL Server configuration optimized for OLTP workloads .....	11
Figure 9 - Data drive Diskspd results for HDD used for SQL Server 2008 R2.....	14
Figure 10 - Data drive Diskspd results for DC500M drives used for SQL Server 2017 .....	14
Figure 11 - SQL Server 2008 R2 results with 16 vCores on HDD .....	15
Figure 12 - SQL Server 2008 R2 with 16 vCores - Average for 3 runs.....	16
Figure 13 - Comparing SQL Server 2008 R2 on HDD vs SQL Server 2017 with DC500M drives with 16 vCores .....	16
Figure 14 - SQL Server 2017 running with 8 vCores showing CPU vs Idle time as a percentage .....	18
Figure 15 - SQL Server 2008 R2 running with 16 vCores showing CPU vs Idle time as a percentage .....	18
Figure 16 - Side by side comparison of SQL Server 2008 R2 with 16 vCores versus SQL Server 2017 with 8 vCores.....	19
Figure 17 - Side by side comparison of SQL Server 2008 R2 with 16 vCores vs SQL Server 2017 with 4 vCores .....	20
Figure 18 - Comparing TPM / User for SQL Server 2017 with 4 vCores and SQL Server 2008 R2 with 16 vCores .....	20
Figure 19 - Overall comparison of costs and how reducing vCores can dramatically lower your costs with DC500M drives.....	21
Figure 20 - Dell PowerEdge R740XD bill of materials.....	23
Figure 21 - Bill of materials for 8 Dell 400-ATJL drives .....	24
Figure 22 - Hardware server costs .....	24
Figure 23 - Per Core licensing for VMs using Standard Edition .....	26
Figure 24 – Total costs for running SQL Server 2008 R2 on HDD versus SQL Server 2017 with 4 and 8 vCores using Kingston DC500M drives.....	26

# Trademarks

Kingston and the Kingston logo are registered trademarks of Kingston Technology Corporation. IronKey is a registered trademark of Kingston Digital, Inc. All rights reserved. All trademarks are the property of their respective owners.

The following terms are trademarks of other companies: Intel, Xeon, and the Intel logo are trademarks or registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries. Active Directory, Hyper-V, Microsoft, SQL Server, Windows, Windows Server, and the Windows logo are trademarks of Microsoft Corporation in the United States, other countries, or both. Other company, product, or service names may be trademarks or service marks of others.

**ZONES**  
First Choice for IT™

For more information, contact your Zones  
account manager, or call 800.408.ZONES.