THE

HOT 100

Explore Our Most Popular Courses

Global Knowledge®

The Hottest Skills for the Latest Tech

There's no limit to what you, your team, and your organization can do with the latest technologies. You have the power to make internal processes hum with efficiency, design user-friendly experiences, and serve customers better and faster. But how can you prepare for and respond to the many in-demand and disruptive innovations when technology is only as powerful as the people trained to use it? That's where we come in.

The Hot 100

At Global Knowledge, we have so many options when it comes to courses, learning services, and training delivery formats that it can be hard to know where to begin. To help you get started, we've compiled our Hot 100 list made up of our most popular courses. Whether you're leading a new initiative or pursuing a certification, we develop people into technology powerhouses.

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The Hot 100

Amazon Web Services

There are more than one million active customers using Amazon Web Services (AWS) to lower IT costs, increase efficiencies, and scale applications for the cloud. As an authorized AWS training partner, we will teach you the skills to design, deploy, operate, and secure your infrastructure and applications on the AWS cloud.

COURSE TITLE	CODE
Advanced Architecting on AWS	1980
Architecting on AWS	1395
AWS Technical Essentials	4501
Big Data on AWS	4509
Developing on AWS	4504
DevOps Engineering on AWS	1979
Security Operations on AWS	3338
System Operations on AWS	4503

More than half of the organizations surveyed worldwide think cloud computing is a high priority. However, 29% of IT decision-makers say it's the hardest area to find qualified talent.

2018 Global Knowledge IT Skills and Salary Report

Business Analysis

Acquire the fundamental skills to perform in a business analyst role and understand the value it provides to an organization such as reducing costs and being a change agent in transforming a business model.

COURSE TITLE	CODE
Business Analysis Essentials	2919

Business Architecture

Learn interactive methodologies and acquire framework knowledge to prepare you for the TOGAF 9.1 certification and gain the skills to analyze and apply the technology, structure, and concepts.

COURSE TITLE	CODE
TOGAF 9.1 Level 1 and 2	2413

> IT Business Analyst is the 38th best job in America, with a 10-year job growth rate of 21%.
>
> CNN Money's "100 Best Jobs in America" Report

Cisco

Cisco skills and certifications are considered some of the most valuable in any industry. Learn to deploy and manage the systems that serve as the backbone of your organization's day-to-day operations and communications. We were named Cisco's 2017 Global Learning Partner of the Year.

COURSE TITLE	CODE
ACUCW1 - Administering Cisco Unified Communications Workspace Part 1: Basic v10.5	1724
ACUCW2 - Administering Cisco Unified Communications Workspace Part 2: Advanced v10.5	1856
CCNAX v3.0 - CCNA Routing and Switching Boot Camp	4574
CICD - Implementing Cisco Collaborative Devices	1723
CIPTV1 - Implementing Cisco IP Telephony and Video Part 1 v1.0	1875
CIVND2 - Implementing Cisco Video Network Devices, Part 2 v1.0	1515
CSCGW - Cisco SIP, CUBEs and Gateways	4845
CTA - Cisco All Access Digital Bundle	6572
DCAC9K - Configuring Cisco Nexus 9000 Switches in ACI mode 3.0	4836
DCNX7K - Configuring Cisco Nexus 7000 Switches v3.1	0554
DCUCI - Data Center Unified Computing Implementation v5.0	4869
FIREPOWER200 - Securing Networks with Cisco Firepower Threat Defense NGFW	5640
ICND1 v3.0 - Interconnecting Cisco Networking Devices, Part 1	4548
ICND2 v3.0 - Interconnecting Cisco Networking Devices, Part 2	4549
IINS - Implementing Cisco IOS Network Security 3.0	3342
IPWSP-NE - Introducing Python and Web Services Programmability for Network Engineers v3.0	3785

COURSE TITLE	CODE
ROUTE - Implementing Cisco IP Routing v2.0	5590
SASAC - Implementing Core Cisco ASA Security v1.0	5377
SISE - Implementing and Configuring Cisco Identity Services Engine v2.3	6977
SSFIPS - Securing Cisco Networks with Sourcefire FireSIGHT Intrusion Prevention System v3.0	5593
SWITCH - Implementing Cisco IP Switched Networks v2.0	5589
TSHOOT - Troubleshooting and Maintaining Cisco IP Networks v2.0	5591
UCCXD - Deploying Cisco Unified Contact Center Express v6.0	3966
WIFUND - Implementing Cisco Wireless Network Fundamentals v1.0	3598

As enterprises build out their digital strategies, IT infrastructure is rapidly evolving to keep up. Throughout all this change, though, the network remains vital. In fact, the network is becoming more critical than ever as connectivity demands skyrocket with mobile workforces, the rise of the internet of things, and the proliferation of cloud applications.

7 Enterprise Networking Trends for 2018,
Network Computing, November 2017

Citrix

Master role-based virtualization, networking and mobility skills, and train for certifications to help your organization reduce the implementation time of your Citrix deployment.

COURSE TITLE	CODE
XenApp and XenDesktop 7.1x Administration (CXD-210)	8271
XenApp and XenDesktop 7.1x Advanced Administration (CXD-310)	8272
XenApp, XenDesktop, and Provisioning Services 7.x Administration (CMB-310)	8273

Cybersecurity

Build fundamental to advanced cybersecurity techniques, prepare for top industry-recognized certifications, or master product-specific skills with real world examples and exercises, hands-on labs and expert instruction.

COURSE TITLE	CODE
Certified Ethical Hacker v9	3617
CISSP Certification Prep Course	1638
Cybersecurity Foundations	9701
Palo Alto Networks: Firewall 8.0: Essentials - Configuration and Management	5846
Security+ Prep Course	3404
SonicWall Network Security Basic Administration	0400

DevOps

Learn to approach DevOps with an IT mindset that encourages communication, collaboration, integration, and automation between software developers and IT operations in order to improve the speed and quality of delivering viable software solutions.

COURSE TITLE	CODE
DevOps Implementation Essentials	2625

ITIL

ITIL® helps individuals and organizations use technology to realize business change, transformation, and growth. We offer a wide range of courses to help you get the most out of your technology every step of the way.

COURSE TITLE	CODE
ITIL® Foundation	2975
ITIL® Service Lifecycle: Service Operation	2722
ITIL® Service Lifecycle: Service Transition	2721
ITIL® Service Lifecycle: Continual Service Improvement	2723
ITIL® Service Lifecycle: Service Strategy	2719

Microsoft

As a Microsoft Gold Certified Partner for Learning Solutions, we will equip you with the skills to be more efficient and effective in your day-to-day duties.

COURSE TITLE	CODE
Administering a SQL Database Infrastructure (M20764)	4396
Administering Microsoft Exchange Server 2016 (M20345-1)	3982
Administering Microsoft SQL Server 2014 Databases (M20462)	6553
Administering System Center Configuration Manager and Intune (M20696)	1416
Administering Windows Server 2012 (M20411)	6395
Automating Administration with Windows PowerShell (M10961)	6457
Core Solutions of Microsoft Skype for Business 2015 (M20334)	3771
Deploying and Managing Windows 10 Using Enterprise Services (M20697-2)	3318
Enabling & Managing Office 365 (M20347)	3984
Implementing and Managing Windows 10 (M20697-1)	3317
Implementing Microsoft Azure Infrastructure Solutions (M20533)	0256
Installation, Storage, and Compute with Windows Server 2016 (M20740)	4698
Installing and Configuring Windows Server 2012 (M20410)	6299
Installing, Configuring, and Maintaining Windows 10	5938
MCSA: Server 2012 Certification Boot Camp	6436
MCSA: Windows 10 Boot Camp	4537
Microsoft Total Access Collection	3846
Querying Microsoft SQL Server 2014 (M20461)	6552
SharePoint 2013 Site Collection and Site Administration (M55033)	6463
Supporting and Troubleshooting Windows 10 (M10982)	3770
Upgrading Your Skills to Windows Server 2016 MCSA (M20743)	4756
Windows PowerShell Scripting and Toolmaking	6544

Networking and Wireless

We have the hands-on networking and wireless training linked with mastering the skills required to understand, build, and maintain networks. Build your foundation of networking knowledge in a real-world, multi-vendor environment, and then focus on specialized disciplines and certifications.

COURSE TITLE	CODE
CompTIA A+ Certification Prep	4666
CompTIA Network+ Certification Prep	2892
Enterprise Wi-Fi Administration (CWNA)	3603
TCP/IP Networking	9025
Troubleshooting TCP/IP Networks with Wireshark	9879
Understanding Networking Fundamentals	3150

Project Management

Project managers streamline processes and focus project teams on specific goals required by business initiatives. From introduction to PMP certification preparedness to advanced practical application skills, Global Knowledge has the training to equip project managers to be change agents.

COURSE TITLE	CODE
Certified ScrumMaster Workshop	2512
IT Project Management	2819
PMI Agile Certified Practitioner (PMI-ACP)® Boot Camp	2401
Project Management Fundamentals	2868
Project Management Professional (PMP)® Boot Camp	2387
Project Management, Leadership, and Communication	2658

Red Hat

We deliver the full gamut of official Red Hat® and JBoss courses for developers and other IT professionals. Access hands-on labs and training based on real-world applications and experience that will help you gain the confidence and skills you need. Know that you're training with the best—Red Hat has awarded us its Training Partner of the Year award three times in the past four years.

COURSE TITLE	CODE
Red Hat Automation with Ansible (DO407)	4094
Red Hat Learning Subscription - Basic (LS120)	2228
Red Hat Learning Subscription - Standard (LS220)	4848
Red Hat OpenStack Administration I (CL110)	4696
Red Hat System Administration I (RH124)	1268
Red Hat System Administration II (RH134)	6935
Red Hat System Administration II with RHCSA Exam (RH135)	6936
Red Hat System Administration III (RH254)	1278
RHCSA Rapid Track course (RH199)	1274

Salesforce

Gain the skills necessary to support the world's leading CRM solution. Whether you're a Salesforce administrator, developer, or business user, we have the training you need in order to maximize the return on your organization's Salesforce solution.

COURSE TITLE	CODE
Administration Essentials for New Admins (ADM-201)	6336
What's Possible - Salesforce Fundamentals (STR-101)	6341

VMware

Train on the latest VMware releases delivered by VMware Certified Instructors (VCIs). The demand for skilled VMware professionals has never been greater due to the cost savings and efficiencies gained through server virtualization and the growth of new technologies like software-defined storage.

COURSE TITLE	CODE
VMware Horizon 7: Install, Configure, Manage [V7.3]	7253
VMware NSX: Install, Configure, Manage [V6.2]	3628
VMware vSphere: Fast Track [V6.5]	6335
VMware vSphere: Install, Configure, Manage [V6.5]	5673
VMware vSphere: Optimize and Scale [V6.5]	5815

Sixty-two percent of enterprises surveyed were either planning to implement software defined data centers (SDDC), currently implementing SDDC, or expanding their existing SDDC implementation.

The Rise of SDDC and the Future of Enterprise IT,
Forrester Research, 2016

What's Trending

Application Development

In order for developers to meet market needs and growing demand, Global Knowledge offers a comprehensive portfolio of the most popular programming languages. If you're just getting started or looking to master a specific language for a current project, we have the training courses to help you achieve your professional goals and meet business needs.

COURSE TITLE	CODE
Developer Collection	5302

The Developer Collection is a 12-month On-Demand subscription to all digital developer courses on popular programming languages, development, and frameworks—all with instructor support.

C & C++

- Develop C++ Applications
- Patterns and Idioms in C++
- C++ 11 Core Language Enhancements
- Basics of STL in C++
- Pointers to Data and Functions in C
- Embedded C Memory Management

C#/.NET

- Getting Started with C#
- Asynchronous Programming in C#
- Advanced Topics in C#
- LINQ in the C# Programming Language
- Object Oriented Programing with C#
- Getting Started with Entity Framework
- Consuming Services in .NET by Example

Python

- Getting Started with Python
- Top 10 Python Concepts
- Getting Started with Git
- Getting Started with SQLAlchemy
- Working with JSON data from Python
- Python Apps with SQLite
- Building a Command-Line Interface (CLI) with Argparse
- Working with Remote Directories Using OS and Paramiko
- Debugging and Profiling
- Testing Frameworks (Unittest)

Others

- Getting Started with JavaScript
- Getting Started with TypeScript
- Source Control with TFS

Blockchain

As the underlying technology for cryptocurrencies like Bitcoin, Ripple and Ethereum, Blockchain has gained mainstream awareness and picked up steam with early adopters. That's why we offer an actively growing Blockchain curriculum to guide your organization from conceptualization to implementation.

COURSE TITLE	CODE
Blockchain Architecture Training	7882
Blockchain Ethereum Training: Hands-on Development Bootcamp	7945
Blockchain Hyperledger Training: Developing on Hyperledger Fabric	7927
Blockchain Security Training	7946
Blockchain Training: An Overview for Business Professionals	7881
Introduction to Blockchain for Business	6725

Google Cloud Platform

Demonstrate your proficiency using Google Cloud Platform products and services. Gain the necessary skills to develop, manage, and administer solutions or design and build data processing systems for big data and machine learning.

COURSE TITLE	CODE
Architecting with Google Cloud Platform: Infrastructure	5973
Data Engineering on Google Cloud Platform	5975
Google Cloud Platform Fundamentals: Core Infrastructure	8324

On-Demand Training Subscriptions

On-Demand training subscriptions provide IT professionals 24/7 access to instructor videos, hands-on labs and certification resources for a year. Develop the skills you need at your own pace and on your schedule.

COURSE TITLE	CODE
Application Developer Collection	5302
Cisco All Access Digital Bundle	6572
Cisco Platinum Learning Library Collection	7082
Microsoft Total Access Collection	3846
Red Hat Learning Subscription – Basic (LS120)	2228
Red Hat Learning Subscription – Standard (LS220)	4848
Standard VMware Learning Zone Subscription	3199
Premium VMware Learning Zone Subscription	3899

Our
Solutions

Go Beyond the Hot 100

The Hot 100 is just a snapshot of our portfolio, so once you've kicked things off, keep the momentum going with our high-quality curricula of more than 2,200 courses. We cover the latest in technology topics and technology providers, as well as, the people and process skills you need for effective IT implementations, integration and adoption. Our broad content offerings, flexible delivery formats, and expert instruction deliver an exceptional learning experience to help you stay current and maximize your technology investments.

Topics

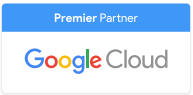
- Agile and Scrum
- Analytics and Data Management
- Application Development
- Blockchain
- Business Analysis
- Business Skills
- Cloud Computing
- Collaboration and Unified Communications
- Cybersecurity
- Data Center
- DevOps
- Enterprise Architecture
- Enterprise Data Storage
- Internet of Things (IoT)
- IT Policy and Governance
- IT Service Management
- Leadership and Management
- Multimedia Production
- Networking and Wireless
- Project Management
- Virtualization

Technology Providers

- Adobe
- Apple
- Avaya
- AWS
- Cisco
- Citrix
- Checkpoint
- CompTIA
- Dell EMC
- Docker
- F5
- FireEye
- Google
- HDI
- IBM
- (ISC)^2
- ITIL®
- Juniper Networks
- Microsoft
- Microsoft Applications
- Nutanix
- Oracle
- Palo Alto Networks
- PMI®
- Red Hat®
- SAP
- SAS
- Salesforce
- Tellabs
- Veeam

Our Partnerships

We leverage partnerships and exclusive content relationships to extend capabilities, broaden reach, and provide greater value to our customers. Some of the world-class organizations that partner with us include:



Flexible Funding Options

We offer flexible funding packages to help manage your annual training plan. Through vendor training credits and exclusive special offers, it's never been easier to maximize your budget.

Redeem training credits and vouchers with Global Knowledge

When you purchase authorized hardware, software or services, many technology providers offer the opportunity to buy training credits or vouchers. By being an authorized training provider, Global Knowledge accepts these credits and vouchers as payments for courses:

- Cisco Learning Credits (CLCs)
- Citrix Training Pass Vouchers (CTPs)
- Juniper Network Training Credits (JTCs)
- Microsoft Software Assurance Training Vouchers (SATVs)
- VMware Consulting and Training Credits

Expert Instructors, Delivering Quality Content

Global Knowledge instructors represent the best in the field. They are rigorously screened subject matter experts who bring their applied knowledge and real-world experience to the classroom. Our instructors average 27 years of IT experience, 19 years of teaching experience and 16 years of consulting experience.

A Variety of Delivery Options

You have offices around the world, workforces with different learning preferences, and limited time for training. Our wide array of courses are available to you around the world, online or in-person.

Classroom Live

On-Demand

Virtual Classroom Live

Enrollment Options

Select the most convenient, flexible enrollment option to fit your company's size and location, including:

- **Private Group Training:** Opt to train groups, small to large, at your office, at one of our classrooms, or virtually.
- **Public Training Schedule:** Select from more than 25,000 skills-focused sessions offered in more than 25 countries with the largest schedule of Guaranteed to Run classes in the industry.

Ready to Seize Success?

Our learning services and thousands of courses, including our Hot 100, are only a phone call or email away. To get started, contact us at **1-888-326-6508** or **resellers@globalknowledge.com**.

Global Knowledge®

Global Knowledge is the worldwide leader in IT training and skills transformation. We empower organizations, teams and individuals with the skills and best practices necessary to leverage the technologies and competencies critical for sustained success and to create competitive advantages. With over 15 corporate offices around the world, our 1,500 employees are helping clients succeed in over 100 countries.

Contact Us

1-888-326-6508

resellers@globalknowledge.com

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