Security FORTIFICATION | Security Assessments

Helping healthcare industry service providers keep the funding flowing.

A Medicaid reimbursement billing organization sought to improve its security posture and ensure compliance with HIPAA requirements. It was critical because any organization dealing with protected health information (PHI) must have physical, network, and process security measures in place and follow them to ensure HIPAA compliance. Zones nfrastructure,® the Services Company of Zones, helped this Medicaid reimbursement billing organization improve its security posture and better position itself for HIPAA compliance with a proactive security framework.

Challenge

- Maintaining HIPAA compliance.

Solution

- Zones HIPAA Security & Compliance Audit Assessment.

Results

- Validated security policies, procedures and standards.
- Reduced data breach or data loss risk.
- Ensured compliance with HIPAA standards & best practices.
- Extended the value of internal IT security resources.

Case Study | Security FORTIFICATION | Security Assessments

The Challenge

A Medicaid reimbursement billing organization that services local education and government agencies needed to improve their security posture. The Health Insurance Portability and Accountability Act (HIPAA) sets the standard for sensitive patient data protection, and management wanted to ensure data security in alignment with HIPAA compliance requirements. Compliance was essential for the organization to continue supporting recovery of federal reimbursements that support school and community health services.

The Solution

Zones proposed a comprehensive HIPAA Security & Compliance Audit Assessment. We provided an in-depth appraisal of the client's adherence to existing policies and industry best practices and identified areas of weakness that needed to be addressed to secure their HIPAA regulatory compliance. The Zones Assessment included interviews with personnel, system analysis, policy and procedure review, and remediation recommendations. Working closely with the client, Zones developed countermeasures in three areas – people, process, and technology – providing a roadmap to help improve the overall security posture of the organization.

Zones HIPAA Security & Compliance Audit Assessment

> Review security management processes in place to protect confidential data.

> Review the facilities and physical security process to protect confidential data.

> Review network security design and identify weaknesses.

> Review HIPAA security policies for accuracy, completeness and best practices.

> Analyze results and develop remediation plan to meet security requirements.

> Perform mini-assessment after six months to validate remediation steps have been implemented.

> Create or modify up to five policies to meet gap in security procedures.

The Results

By identifying potential gaps in compliance pre-audit and leveraging the framework and roadmap Zones developed during the Assessment process, the client was able to cost-effectively maintain its HIPAA compliance certification – without cutting any corners.

Visit **zones.com** or call **800.408.ZONES** today. First Choice for IT™