

Novell® Open Workgroup Suite for Small Business

Frequently Asked Questions

March 15, 2012

What are the specific products that come with Novell Open Workgroup Suite for Small Business?

Novell Open Workgroup Suite for Small Business includes the same products that come with Novell Open Workgroup Suite:

- [Novell GroupWise®](#)
- [Novell Vibe™](#)
- [LibreOffice](#)
- [Novell Open Enterprise Server](#)
- [SUSE Linux Enterprise Desktop](#)
- [Novell ZENworks® Configuration Management](#)
- [Novell ZENworks Linux Management](#)
- [Novell ZENworks Endpoint Security Management](#)

For more details, see http://www.novell.com/products/openworkgroupsuite/tech_specs.html

How is Novell Open Workgroup Suite for Small Business different than the previous edition 2.5x?

Based on customer feedback, Novell is simplifying what it delivers to small businesses and giving them the benefits of the full Novell Open Workgroup Suite at a price point suited to small business budgets. Thus the following items have been removed:

- Integrated Install
- WebAdmin Tool
- Some open source utilities such as backup, anti-virus and fax software

What has been added?

- Higher quality stand-alone installations
- Cluster support (free 2 nodes, and ability to upgrade)
- Free Xen Virtualization
- Novell ZENworks Endpoint Security Management
- Ability to get the latest versions of included products when they are released

Novell customers have said they have a better experience deploying the stand-alone products, and like the ability to get releases faster (such as Novell Open Enterprise Server 11 and Novell GroupWise 2012). Alternatives for the open source products exist, such as using anti-virus on clients, or using iFolder for backup and synchronization. In addition with the Novell Open Workgroup Suite for Small Business bundle, customers also receive Novell ZENworks Endpoint Security Management, not previously available in Novell Open Workgroup Suite Small Business Edition.

How do I qualify for buying Novell Open Workgroup Suite for Small Business versus buying Novell Open Workgroup Suite?

Novell Open Workgroup Suite for Small Business is specifically for entities of 200 employees or less, and for deployment on five servers or less (this can also be five physical servers with unlimited virtual instances). Larger entities need to purchase the Novell Open Workgroup Suite bundle, which is also priced very competitively. For those that had purchased Novell Open Workgroup Suite SBE 2.x with 200 users or less, but have greater than 200 employees, they may remain as part of the Novell Open Workgroup Suite for Small Business offering as long as they continue to pay maintenance on those users.

What happens if I purchase Novell Open Workgroup Suite for Small Business and grow beyond the 200 user/employee limit?

Customers should plan for growth. Once the entity goes beyond the 200 user limit, they will need to then purchase licenses/maintenance for all users based on the Novell Open Workgroup Suite pricing.

What happens to the Novell Open Workgroup Suite Small Business Edition offering now that Novell is shipping Novell Open Workgroup Suite for Small Business?

Novell Open Workgroup Suite for Small Business is the replacement product for Novell Open Workgroup Suite for Small Business Edition, however Novell Open Workgroup Suite Small Business Edition 2.5x will still be supported through July 31, 2013.

