## About RingCentral, Inc.

Since 2003, RingCentral has been eliminating the barriers created by complex on-premise hardware with a cloud communications system that reinvents business communications. RingCentral frees people to work the way they want in today's mobile, distributed work world. RingCentral's state-of-the-art infrastructure helps 300,000-plus customers thrive by providing voice, fax, text, audio conferencing, web meetings, and more. RingCentral combines the power and flexibility of the cloud with enterprise-class solutions to drive business forward anywhere, anytime.

- Publicly held company (NYSE: RNG).
- Developed and operates an open cloud platform with more than 10 years of R&D.
- Leadership, product, engineering.
   and operations teams with extensive experience and success in cloud computing.
- Partners with leading carriers, including AT&T, TELUS, and British Telecom to deliver solutions to their business customers.
- More than 1,500 employees worldwide.

# Platform, security, architecture

- Carrier-grade reliability with active monitoring for VoIP quality of service (QoS)
- Open cloud computing platform with unlimited scalability
- World-class network operations center (NOC) monitored 24/7
- Industry-leading security systems and processes with quarterly audits
- Multiple state-of-the-art data centers located in the US, Europe, and Singapore
- Customization and design of systems, by customers, with RingCentral Connect Platform
- TRUSTe certified

# Solutions summary

## **Integrated communications**

- All-inclusive cloud communications solution: HD voice, fax, text, conferencing, meetings with screen sharing
- Integrations with Salesforce, Google, Box, Dropbox, Microsoft Outlook, Desk, and Zendesk
- Wide selection of preconfigured IP desk and conference phones
- Desk phone rental options for reduced capex

### **BYOD-** and mobile-centric

- Voice, fax, text, conferencing, and online meetings with screen sharing on any mobile device
- Android™/iOS® mobile app for BYOD or company-issued devices

### Flexible management

- Simple, streamlined setup and activation
- Manage all offices and users with a single easy-to-use centralized interface
- Flexibility to scale up or down with business demands
- Seamless integration of multiple offices, remote employees, and devices
- Powerful end-user controls and settings

## RingCentral Contact Center

- Multi-channel interaction: voice, chat, SMS, and email
- Includes skills-based routing, advance IVR, and real-time analytics
- Integrates easily with popular CRM applications

# **Gartner**

UCaaS Magic Quadrant Visionary Leader 2014



Total Cost of Ownership study illustrates a 182% ROI for enterprises



Awarded for excellence in market leadership



Deloitte Technology Fast 500 (Ranked 223)

"RingCentral recognized as one of the fastest growing technology companies in North America."



Vlad Shmunis, CEO and founder of RingCentral recognized for EY
Entrepreneur of the Year™ 2014 award in the software category in Northern California



Product of the Year Award



# Customers, carriers, and partners

#### **Customers**





























### **Carriers**







## Integration partners

















"...RingCentral is one of the pioneers that actually helped create this market."

IDC Telecom TechWatch and Vendor Spotlight: 1Q13

# **Forbes**

"RingCentral offers complete office phone systems, with conference calling and a host of other convenient features, that run completely through VoIP."

# **BusinessWeek**

"RingCentral offers the same kind of call-management features you see at large companies but without the need for a lot of expensive equipment. All you need are the phones and an internet connection.

Everything in life should be so simple."



Contact us to choose RingCentral for your business

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