

# ESET Remote Administrator 4

## Managing ESET Security Solutions

IT managers know that concealed within estimates of installation costs for a new AV solution is a hidden cost: the impact of running the solution. They know it will be their long hours on support calls, responding to unexpected downtime and ensuring each client is safe. And that's why ESET is different.

ESET Remote Administrator makes owning ESET software security products a significantly lower cost proposition. From a single ESET Remote Administrator Console, your IT administrator can quickly scan endpoints, adjust client configurations, respond to security events, update signature databases, generate reports, install and manage ESET solutions across clients and servers running Windows, Mac and Linux platforms. ESET Remote Administrator has a small footprint and is highly scalable in an N-tier management framework. Remote Administrator makes it easy to enforce security policies from a single console, whether you have a small business or an organization with branch offices across multiple time zones. Migrating to ESET will make your business safer and save your IT organization time and money.

## KEY FEATURES — ESET REMOTE ADMINISTRATOR

<b>Group management</b>	Avoid unregistered clients by synchronizing group structure with Active Directory. Simplify filtering and reporting processes and build notification and policy rules with static or parametric groups. Parametric groups update dynamically to include clients that meet specified conditions, taking the work out of searching for endpoints that require attention.
<b>Simplified remote installation</b>	Close security gaps and free your IT staff from tedium with improved search for unregistered clients and create tasks to push install clients in parallel without human intervention.
<b>Centralized quarantine management</b>	Restore or delete quarantined objects from the console based on specified criteria or exclude them from further scanning. Having top down visibility ensures consistency in quarantine policy across all endpoints.
<b>Policy management</b>	Define and enforce policies consistently throughout your network. Policy Manager makes it easy to import/export, apply, inherit and merge policies in a variety of ways. Time-saving replication policies allow multiple ESET Remote Administrator servers to synchronize efficiently in wide area network deployments.
<b>Cross platform management</b>	Remotely manage from a single console all endpoints running current and previous versions of ESET Smart Security, ESET NOD32 Antivirus for Windows, as well as upcoming releases of ESET NOD32 Antivirus 4 for Mac and Linux and next generation mobile security products.
<b>Notification management</b>	Notifications are highly customizable and allow for monitoring of a broad range of incidents (status of clients, possible virus outbreak or network attack, new client event, finished task, license expiration or server errors and warnings). Notification actions include email, SNMP Trap, launch on server and log entry.

## SYSTEM REQUIREMENTS

### ESET Remote Administrator Console

<b>32 bit operating systems</b>	Windows NT4 SP6 and later
<b>64 bit operating systems</b>	Windows XP and later
<b>Databases</b>	Microsoft Access (built-in), MySQL 5.0, ORACLE 9i, MSSQL 2005
<b>Windows installer</b>	2.0

### ESET Remote Administrator Server

<b>32 bit operating systems</b>	Windows NT4 SP6 and later
<b>64 bit operating systems</b>	Windows XP and later
<b>Databases</b>	Microsoft Access (built-in), MySQL 5.0, ORACLE 9i, MSSQL 2005
<b>Windows installer</b>	2.0
<b>Internet Explorer</b>	Recommended 6.0, minimum 4.0 (some reports may not be displayed correctly)



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