

**Who is Infrascale?**

**Infrascale** is a leading provider of complete data protection software. We're providing solutions to over 1,000 MSP partners worldwide. Our cloud storage platform enables service providers to deploy one single platform and solve:

- **Server Backup & Archive**
- **Disaster Recovery**
- **Collaboration & File Sharing**
- **Endpoint Protection**



## Infrascale Endpoint Data Protection and Device Management

*Safeguard Your Customers' Data Everywhere It Lives*

Infrascale's **EndGuard™** application is a centrally-managed, cloud backup solution that protects corporate data where it lives – on laptops, tablets and smartphones. Unlimited backup, best-in-class data loss prevention, geotracking, remote wipe and heterogeneous restore capabilities are combined in a single, unified dashboard to simplify management, improve business productivity and reduce security risk.

“ **80%** (of IT security practitioners) say laptops and other mobile data bearing devices pose a significant security risk to their organization's networks or enterprise systems because they are not secure.”

- Ponemon Institute,  
2013 State of the Endpoint Report



## Complete Server Backup And Recovery

*Backup Windows-based servers and virtual machines to the cloud. Use bare metal image backup or native SQL server, Exchange, and file server backup.*

The Infrascale backup application interface includes file and folder backup, file server backup, native Exchange server backup, and native SQL server backup.

**Exchange Granular Recovery** allows you to perform granular mailbox recovery on exchange backups and recover lost or deleted files quickly. Recover at the database, mailbox, or message level.

**Bare metal backup** is available for all our partners. Bare metal backups are the best way to protect all pieces of a server, including its operating system. Bare metal backup delivers a low RTO (Recovery Time Objective), which gets your customers back up and running quickly in the event of a disaster.



## Infrascale File-Sharing And Collaboration

*Preview, edit, share files/folders in the cloud*

### Sharing files securely across departments

Infrascale’s **FileLocker™** collaboration application is designed to solve growing enterprise security concerns over the method of file sharing and the control over such file-sharing and collaboration. All business departments must share files. Using Infrascale’s collaboration application improves employee productivity, rather than relying on email or a simple SharePoint deployment.

### How big is this problem?

**55%**

of workplace file sharing users do not tell their IT departments about the apps they use.

**84%**

of finance departments report using free file sharing.

**66%**

of workers are using free file-sharing tools to share corporate documents.

50% of firms have blacklisted free file sharing/hosting/cloud storage.



## Centralized Management Dashboard

*Remote management, monitoring, and deployment for all backups.*

The Infrascale Partner Dashboard monitors and remotely controls your entire online backup business. Everything from software downloads, activity reporting, account management, device management, and rebranding is controlled in the Infrascale Partner Dashboard.

- ➔ **Remote activity monitoring:** Quickly see success, failure, or interruption of backups by account and by device.
- ➔ **Remote account management:** Provision storage, create accounts, and modify credentials for accounts.
- ➔ **Backup management:** Remotely create backup policies. This will include scheduling and file type preferences.
- ➔ **Deployment:** Use our Microsoft Installer (MSI) to conduct a mass deployment across multiple machines.
- ➔ **Reporting:** Download account and activity information or have reports delivered daily. Use our dashboard to get a quick view of your entire environment on a single page.
- ➔ **Rebranding:** Update the look and logo of your online backup application and provide the same capability to your downstream resellers.

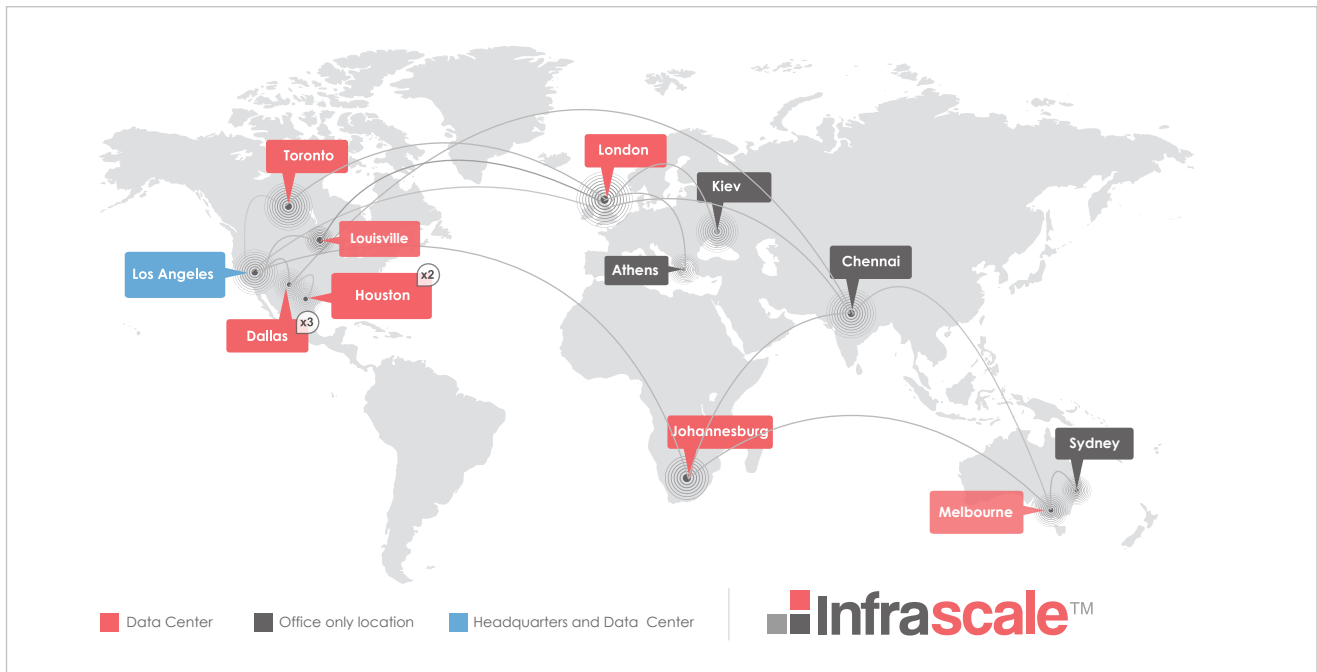


## Data Centers

*Global point of presence*

Infrascale is committed to the highest level of security available. Our primary facilities are tier three and tier four data centers, which is U.S. military grade. The target reliability of each of these data centers is 99.9 – 99.99% and these data centers are located around the world in the following locations:

- Los Angeles, CA
- Dallas, TX
- Toronto, ON
- Melbourne, Australia
- Houston, TX
- Louisville, KY
- London, UK
- Johannesburg, South Africa



## Partner Pro Support

*US based support, 7 days per week, and unlimited training and tech support.*

Every partner receives support available through phone, chat, or our online ticketing system. The support team will assist with training and technical support for any deployment or project that requires assistance.

- ➔ **US-based support:** Our support team is available 7 days per week to assist with any technical questions.
- ➔ **Knowledgebase:** The knowledgebase at [support.infrascale.com](http://support.infrascale.com) is a one-stop-shop for documentation and recommended procedures for our cloud products.