Unified Communications Command Suite (UCCS) — Diagnostics

Optimize UC performance and availability with Exchange and Lync monitoring and troubleshooting.

Because communications technology is critical to collaboration between users, customers and suppliers, the reliability of that technology directly impacts your success as an organization. A UC environment consists of many on-premises, interdependent components, networks, and cloud-based services. Configuring effective monitoring capabilities across this type of environment can be difficult.

With Unified Communications Command Suite (UCCS) — Diagnostics, you can optimize the performance and availability of your UC systems by detecting, pinpointing and assisting in the resolution of operational issues that arise. Quickly locate the root cause of issues and get knowledge-based

solutions before they impact systems and users. UCCS—Diagnostics helps administrators detect problems in their messaging environments by displaying Exchange and Lync Server messaging-component activities through a single, easy-to-use interface.

Features

- **Visualized server health** —Simplify troubleshooting with the Diagnostics console. Platform-specific diagnostics show the flow of data through Exchange and Lync servers, and bottlenecks are highlighted in yellow and red so you can drill down for accurate problem resolution.
- **Comprehensive at-a-glance views** — Achieve a high-level view of your entire messaging organization with

Benefits:
- Reduces the complexity of multi-platform management through a single, intuitive and easy-to-use interface
- Helps administrators detect, pinpoint and resolve problems before they cause downtime
- Minimizes downtime by alerting administrators immediately when problems arise
- Helps optimize UC system performance, availability and statistics with sophisticated Exchange and Lync monitoring
- Automates the intensive task of creating accurate documentation on your UC infrastructure using a single, meaningful representation
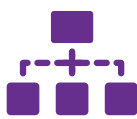
Learn more by visiting dellsoftware.com/UCCSDiagnostics

Dell Unified Communications Command Suite — Diagnostics

| Visualize server health | Comprehensive at-a-glance views | Agentless architecture | Improved system performance |

UCCS — Diagnostics helps detect, pinpoint and assist in the resolution of operational issues to ensure the performance and availability of UC environments.

the Management console. View status updates on core operations, and monitor specific areas of concern after fixes are implemented to verify the effect of changes.

- **Agentless architecture** — Increase the speed and ease of server deployment while cutting maintenance costs and reducing compatibility issues.
- **Improved system performance** — Maximize the availability and responsiveness of your messaging servers. Simply diagnose issues and automatically receive expert guidance for resolutions. On top of that, all monitoring information is displayed 24x7 through a single console.
- **One-of-a-kind UC suite** — Take command of your unified communications with an immersive and flexible cross-platform management, reporting and diagnostics solution. UCCS –Diagnostics is also part of a broader suite that provides performance and availability for your UC environment. Only Dell offers both analytics and diagnostics across Microsoft Exchange and Lync. Learn more about the Suite.

About Dell Software

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. www.dellsoftware.com.

UCCS — Diagnostics offers a complete view of your UC infrastructure. The tool highlights bottlenecks in yellow and red to simplify troubleshooting and diagnosis.