SUSE® Linux Enterprise Server with Expanded Support

More than 900 customers get support for their SUSE® Linux Enterprise Server, Red Hat Enterprise Server and CentOS from SUSE. Leverage this solution to standardize your heterogeneous data center.

Product Overview

SUSE Linux Enterprise Server with Expanded Support is a premier support subscription that enables customers to move to SUSE Linux Enterprise Server while getting support, patches and updates for other existing Linux platforms. It allows customers to expand their Linux environment, physical or virtualized, without high support costs. In addition, customers can standardize their IT environment in preparation for the journey to the cloud.

Key Benefits

SUSE Linux Enterprise Server with Expanded Support is a cost-effective, enterprise-level support program that only SUSE can deliver. You gain peace of mind by using the number-one-rated, most responsive, cross-platform Linux support from SUSE. Your customers benefit from:.

- *Support for Red Hat Enterprise Linux and SUSE Linux Enterprise from one vendor*

- *A low-risk approach to grow a Linux estate*
- *Ability to complement a mixed IT environment with a centralized management solution*
- *Reduced Red Hat support costs*

Key Features

SUSE Linux Enterprise Server with Expanded Support enables customers to receive support, patches and updates for SUSE Linux Enterprise Server, Red Hat Enterprise Linux and CentOS from one vendor:

- *Subscriptions are available in one-year or three-year terms.*
- *Subscriptions include support for Red Hat Enterprise Linux add-ons including:*
  - High availability
  - Resilient storage
  - Load balance
- *Updates and fixes are available online through the SUSE Customer Center. Customers need to use the*

- ■ **Minimum Linux server system requirements for installation:**

  Please refer to the systems requirements for SUSE Linux Enterprise Server at: **www.suse.com/products/server/technical-information/**
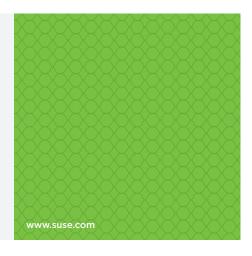
- ■ **Supported processor platforms:**

  x86 (32-bit)

  x86_64 (64-bit)

For detailed product specifications and system requirements, visit: **www.suse.com/products/expandedsupport/**

Subscription Management Tool for SUSE Linux Enterprise or SUSE Manager (purchased separately).

- *Standard or Priority support is available.*
- *All packages delivered with the Expanded Support subscription are available with L1, L2 and L3 (resolution of product defects) support.*

SUSE supports customers with existing Red Hat Enterprise Linux or CentOS subscriptions and existing or new SUSE Linux Enterprise Server subscriptions. The support is offered for certain versions of Red Hat Enterprise Linux in production phase until product end-of-life as per policies posted by Red Hat or until the end of the offering subscription term.

More technical support details can be found here: **www.suse.com/products/ expandedsupport/technical-information/**

Better Manage Mixed Environments
SUSE complements SUSE Linux Enterprise Server with Expanded Support with SUSE Manager, which comprehensively manages SUSE and Red Hat Linux servers with a single, centralized solution. SUSE Manager provides automated, cost-effective software management, system provisioning and monitoring capabilities—allowing easy management of Linux deployments across physical, virtual and cloud environments.

More information on SUSE Manager can be found here: **www.suse.com/suse-manager**

Furthermore, with the SUSE Manager Management Pack for Microsoft System Center, customers can view server health information and perform both Windows and Linux patching duties via Microsoft's System Center Operations Manager. This covers both SUSE Linux Enterprise Server on premise and SUSE Linux Enterprise Server in the Azure cloud. SUSE Linux Enterprise Server integrates with Azure cloud services to deliver an easily manageable cloud environment. (**www.suse.com/ promo/suse-linux-enterprise-server-on-azure.html**)

More information on SUSE Manager Management Pack for Microsoft System Center can be found at: **www.suse.com/products/ suse-manager/management-pack/**

Contact your local SUSE Solutions Provider, or call SUSE at:

1 800 796 3700 U.S./Canada
1 801 861 4500 Worldwide

SUSE
Maxfeldstrasse 5
90409 Nuremberg
Germany

SUSE
We adapt. You succeed.