RemoteScan

Stable and seamless document scanning and image acquisition
for virtual desktops

Dell™ RemoteScan™ is the most stable and seamless solution for document scanning and image acquisition within complex network environments. You no longer have to worry about server boots - RemoteScan provides hassle-free scanner connectivity to thousands of companies in more than 120 countries, and has been used to scan over one billion documents worldwide.

You can access scanners connected directly to client workstations with RemoteScan using any software running on vWorkspace, Terminal Server/Remote Desktop Session Host (TS/RDSH), VMware, or Citrix servers. Simply scan directly from your workstations without compromising network security or establishing shared folders or directories. RemoteScan lets you share a single scanner or imaging device with other users over a network (IP, LAN, WAN), similar to sharing printers.

RemoteScan, which can be installed in fewer than two minutes, reduces costs by enabling you to network and use any imaging device with document management systems. That's an important benefit if your business has distributed offices that currently store scanned documents on a remote server. RemoteScan is widely used by companies in the medical, financial, freight, insurance and hospitality industries and works with all EMR, patient billing and medical software systems.
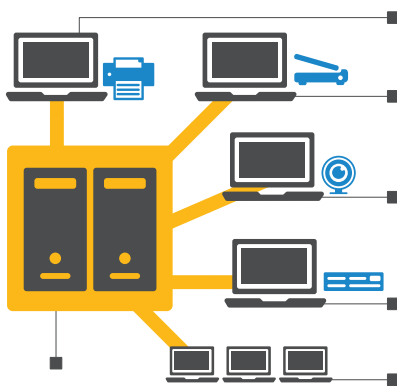
> "RemoteScan has made document scanning and workflow a cinch. The software does exactly as it claims, implementations are problem-free and using it couldn't be simpler."
>
> *Conor Smith*
> *First Call Computer Solutions*

Any enterprise hardware configuration can access scanners using RemoteScan, including:

- PCs with "all-in-one" devices

- Workstations with scanners

- Workstations with cameras

- Workstations with card scanners

- Thin clients and virtual desktops running vWorkspace, TS/RDSH, VMware, or Citrix-hosted applications

- RemoteScan installed on vWorkspace, TS/RDSH, VMware or Citrix servers – users can scan directly into any application.

Benefits:
- Works with Windows 98 and beyond over LAN, WAN, wireless and Internet networks.
- Scans to iPads running iRemoteScan from scanners attached to PCs or workstations running RemoteScan
- Connects to scanners via parallel, USB, FireWire or SCSI.
- Works with any software that can import from any scanner, including Intuit QuickBooks, ScanSoft PaperPort, Adobe Acrobat, Adobe Photoshop and Microsoft Word, as well as custom applications
- Supports multiple languages – currently available in English, Spanish, German, Italian, French, and Dutch
- Keeps up with ultra high-speed document scanners
- Offers an easy-to-use user interface

RemoteScan also works with webcams, digital cameras, digital microscopes, ID badge creation systems and more!

System requirements

Scanners

Any TWAIN or WIA compliant scanner (RemoteScan works with all modern scanners)

RemoteScan for LANs

Any PC with an installed Windows operating system (Windows 98 or newer) with a scanner directly attached

Any PC with an installed Windows operating system (Windows 98 or newer) that is connected to your LAN will then be able to access the scanner

RemoteScan for vWorkspace, TS/RDSH, VMware, Citrix or any other RDP, ICA, PCoIP or VDI environment

PCs with scanners attached need to have an installed Windows operating system (Windows 98 or newer)

Thin client devices with attached scanners must have the Windows XPe or Windows embedded operating system installed

Features

Support for all scanners—Allows any number of scanners to be shared on a network. In a vWorkspace, TS/RDSH, VMware or Citrix environment, software on the server will detect individual scanners at remote locations as if they are locally attached.

TWAIN and WIA support—Works with all TWAIN and WIA-compliant scanners and imaging devices, including high-end scanners, sheet feeder scanners, 'all-in-one' devices, card scanners, flatbed scanners, web cams, and digital cameras.

Lossless Compression—Uses highly efficient, lossless compression for transmitting data, and does not appreciably slow down network traffic.

RDP, PCoIP and ICA support—Uses native RDP, PCoIP and ICA protocols—no need to change firewall settings.

Customizable look and feel—Allows you to lock down scanner settings, even among different brands and models of scanners. You can use this to restrict a user's scanning choices, as well as enforce the scanning area, DPI resolution and color settings for consistent results.

There are three versions of RemoteScan to meet your unique scanning needs:

- **RemoteScan Enterprise** scans directly from any TWAIN or WIA-compliant scanner into any hosted software. Use RemoteScan Enterprise with all applications for EMR, document management, financial management or other software that runs on any Windows TS/RDSH, VMware, or Citrix or XenDesktop Server.

- **RemoteScan Universal** contains all the functionality of RemoteScan Enterprise as well as support for ISIS-compatible software. It supports the scanning functionality of all enterprise or hosted software applications, including those for medical records, document management and financial management.

- **RemoteScan for LANs** enables you to share a single scanner with up to 100 other PCs located anywhere on your network. Please note that this version is only for use on LANs that do not use RDP (remote desktop protocol), PCoIP, or Citrix applications. RemoteScan LAN cannot legally be used on PCs or thin clients that access applications through RDP or ICA.

About Dell Software

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. www.dellsoftware.com.