NOVELL® ZENWORKS® ASSET MANAGEMENT

Take control of all your software and hardware assets with a proven, efficient and comprehensive asset management solution.

Product Overview

Novell® ZENworks® Asset Management combines sophisticated workstation inventory, network discovery, software management, license tracking, software usage and contract management into a comprehensive asset management solution with a single, unified administration and management console. All of the features and capabilities of Novell ZENworks Asset Management are available either as a standalone product or as part of Novell Endpoint Lifecycle Management Suite and Novell Total Endpoint Management Suite.

Key Benefits

Novell ZENworks Asset Management is ready to help your organization:

- **Improve license compliance and eliminate audit concerns** *by providing a complete, accurate view of software installations, accurate software usage data and sophisticated license reconciliation capabilities.*
- **Lower IT costs** *by gaining a comprehensive view of every IT asset in your organization and eliminating the risks of over- and under-purchasing.*
- **Negotiate more effectively with vendors** *by gaining deeper visibility into critical software usage patterns and important licensing dates, terms and conditions.*

Key Features

The Novell ZENworks Asset Management architecture features a single Web-based administration and reporting console; an efficient task service for managing network discovery, knowledgebase updates and software updates; a collection service for managing inventory schedules and client updates; and a centralized database for storing inventory and usage data, which can be either a free Sybase* database included with the product,

a Microsoft* SQL database or an Oracle* database. Together, these core components provide a comprehensive set of asset inventory and software management capabilities.

Asset Inventory

Novell ZENworks Asset Management starts with a versatile collection of recognition, operation and reporting features that work together to provide a complete and accurate hardware and software inventory[†]. This includes:

- Recognition
  - *Automatic recognition of tens of thousands of products and devices*
  - *Advanced auto-discovery that checks software against an applications knowledgebase*
  - *Monthly asset knowledgebase updates*
  - *Recognition of software suites*
  - *A fast, convenient mechanism for adding proprietary and legacy products*
  - *The ability to inventory Windows*, Mac*, Linux* and UNIX* machines*

- Operation
  - *An integrated agent-push utility for Windows and Linux*
  - *Out-of-the-box or customized inventory processes that support networked, dial-in and standalone device inventories and multiple scheduling options*
  - *Scan-on-demand of specific devices for real-time inventory information*
  - *Automatic product updates*

- Reporting
  - *Hundreds of built-in reports and queries*
  - *Easy creation of custom reports and alerts*
  - *Asset history and trend analysis*
  - *A comprehensive Web-based reporting console with multiple graphing and display options*

[†] *The software inventory and discovery features found in Novell ZENworks Asset Management are also available in Novell ZENworks Configuration Management.*

Software Discovery

In addition to these advanced inventory capabilities, Novell ZENworks Asset Management includes features that tune and prepare all your inventory data for efficient license compliance, reconciliation and reporting. This includes:

- *The ability to roll up point releases and service packs*
- *Automatic exclusion of titles with no license implications (i.e., Adobe* Reader)*
- *The ability to ignore software components if they were installed as part of a suite*
- *Categorization of software by functional type*
- *Automatic identification of standalone suite components that were installed outside the suite*
- *The ability to distinguish between full, runtime and evaluation software*

License Tracking and Compliance

After your asset inventory is completed and up-to-date, Novell ZENworks Asset Management license tracking and compliance features make it easy to import, normalize and reconcile licensing data from a wide range of different sources. This includes:

- *Reseller connectors that import licensing data from many leading resellers, including Compucom, SHI, Software Spectrum and Softchoice*
- *A dynamic product catalog that reconciles purchased and discovered products*
- *The ability to import purchase records from any source*
- *The ability to organize products into a group for discovery and reporting as a collection*

Reconciliation

After Novell ZENworks Asset Management has created an accurate inventory and normalized licensing data from across your organization, an advanced set of reconciliation capabilities allows you to match products discovered on your network with purchased licenses, show how they relate to each other and place them in the context of your overall licensing program. This includes:

- *The ability to automatically reconcile purchased and discovered products*
- *Tools that link software inventory to proof of purchase and installations*
- *The ability to drill down from compliance reports to underlying purchases and installations*

- *A complete, immediate picture of over-and under-licensing*
- *Automatic e-mail alerts that notify you of potential licensing problems*

Software Usage

Novell ZENworks Asset Management also leverages its extensive collection of up-to-date inventory and licensing data to offer deep visibility into desktop and server-side application usage trends. This includes:

- *Detailed, extensive reporting capabilities, including usage reports on applications that run locally, in a browser and from a server*
- *Detailed tracking for both foreground and background application runtimes*
- *The ability to identify key applications—and target unused applications for elimination*
- *The ability to link application usage to specific users and devices, even on devices with multiple users*
- *An aggregate view of usage levels across different departments and sites*
- *Application use and non-use reports over specific time periods*
- *The ability to track software usage even when devices are disconnected from the network*
- *A small footprint and quiet operation that minimize the impact on end users*

Contract Management

Finally, Novell ZENworks Asset Management provides powerful tools for managing IT contracts and integrating key contract information directly into the ZENworks Asset Management database. This includes:

- *The ability to manage all the details of a wide range of IT contracts, including maintenance agreements, leases, warranties and SLAs*
- *Automatic monitoring and notification of key contract milestones, including start, end and renewal dates*
- *The ability to associate contracts with specific licenses, assets, users and organizational units*
- *The ability to upload and attach documents to contracts*
- *The ability to define master lease and related lease schedules*

System Requirements

For detailed product specifications and system requirements, visit: www.novell.com/products/zenworks/assetmanagement/techspecs.html

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