

# Collaboration Services

Simplified collaboration and data synchronization

Dell Collaboration Services enables the real-time synchronization of calendar information and Global Address Lists (GALs) between organizations. Collaboration Services delivers the level of protection that you require by maintaining secure boundaries between Exchange organizations and Active Directory forests. Its powerful automation features provide a transparent collaboration process. Whether you need time to properly plan for your upcoming Exchange migration, or you have communications and scheduling requirements with partners, Collaboration Services can improve your productivity.

### **Features**

Transparent to users — Reduces help desk workloads and email traffic by displaying calendar information and calendars between Exchange organizations.

Non-intrusive — No changes to the Active Directory or Exchange configuration are required.

Maintain administrative control — Allows you to maintain total control over your Exchange environment by deciding which objects and attributes to publish and which collaboration partners will be allowed to subscribe to your collections.

Active Directory
Exchange

Calender data

Global Address List

Address List

Active Directory
Exchange

Calender data

Collaboration Services ensures users will always have access to a unified GAL through their Microsoft Outlook client in order to improve productivity.

"Our staff has a thousand better things to do than sync GALs manually. Dell Collaboration Services is the most flexible, powerful and scalable solution we found to automate this process."

Chuck Williams
Director of Information Technology
Penske Corporation

## Benefits:

- Eliminates the costs associated with training and supporting users
- Reduces the IT overhead with a turnkey and easy-to-deploy solution
- Increases the productivity of every employee across the board

# **System Requirements**

## Supported platforms

Microsoft Exchange Server 2003

Microsoft Exchange Server 2007

Microsoft Exchange Server 2010

Microsoft Exchange Server 2013

For complete list of system requirements, please visit support.software.dell.com.

Preserve security — Sustains your security objectives using compressed, encrypted messages over SMTP.

Reduce workload — Maintains productivity company-wide by removing the need to send multiple emails to find available meeting times.

Flexible data format — Enables you to select your preferred format and then reformats all of your subscribed-to collections automatically.

Efficient partner collaboration — Improves the success rate of joint projects by providing true collaboration between all

partners. No training is required to get end users communicating; they simply use their existing Outlook client, thereby increasing productivity.

### **About Dell Software**

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. www.dellsoftware.com.

