



CA ARCserve® Backup for Microsoft® Windows® Essential Business Server Frequently Asked Questions

Q: What is Windows® Essential Business Server (EBS)?

A: Windows EBS is Microsoft's new range of supported Windows 2008 integrated multi-server solution that is specifically designed to address the needs of midsized businesses with up to 300 PCs.

Q: What's in Windows EBS and what are the available editions?

A: Windows EBS is available in standard and premium editions. Standard edition runs on three hardware servers that consist of management, messaging and security servers. The premium edition runs on four servers which include the standard edition plus the database server.

Q: What is CA ARCserve Backup for Microsoft Windows Essential Business Server (EBS)?

A: CA ARCserve for Windows EBS includes all the necessary technology components needed to provide complete data protection and recovery for a Windows EBS multi-server computing environment. CA ARCserve® Backup integrates directly with the Windows® EBS Administration console. This capability facilitates backup management directly from the Windows EBS Administration console, enabling the you to view, report and manage the CA ARCserve backup jobs. Additionally, this integration empowers the you to stay in context with the Windows EBS Administration Console and interact directly with CA ARCserve where more advanced functions can be launched.

Q: What version of CA ARCserve supports Windows EBS?

A: CA ARCserve r12.1 is the most current version in support of Windows EBS

Q: If I am an existing CA ARCserve customer, will I be able to provide protection for Windows EBS?

A: Existing CA ARCserve customers can move to CA ARCserve r12.1 which will include the option to purchase the EBS SKU's.

Q: How do I order CA ARCserve for Windows EBS?

A: You may contact your authorized CA Reseller and request this product option. The following product SKU's are available for purchase and are detailed below:

CA ARCserve Backup for Microsoft Windows EBS Standard Edition

<u>ROW</u>	<u>EMEA (USD)</u>	<u>EMEA (EURO)</u>
BABWBR1200W49	BABWBR1200A49	BABWBR1200E49

CA ARCserve Backup for Microsoft Windows EBS Premium Edition

<u>ROW</u>	<u>EMEA (USD)</u>	<u>EMEA (EURO)</u>
BABWBR1200W50	BABWBR1200A50	BABWBR1200E50

Q: Where can I obtain more information on CA ARCserve for Windows EBS?

A: For additional information on CA ARCserve for Windows EBS, please visit ca.com/rm. For a local CA Information, please go to ca.com/contact/rmdm.

Q: What is the process I need to follow to obtain the purchase options?

A: For information on how to purchase these options, please go to ca.com/contact/rmdm.

Q: How do I contact a reseller in my region?

A: The list of reseller in your region can be obtained at <http://locator.ca.com/partner.asp?step=2>.