www.novell.com

Novell_® File Management Suite

September 25, 2012



What products make up Novell. File Management Suite?

The standard version of Novell® File Management Suite is licensed for use in Active Directory and Novell Open Enterprise Server environments and includes Novell Storage Manager, Novell File Reporter and Novell Dynamic File Services.

What products make up Novell File Management Suite for Open Enterprise Server?

The Open Enterprise Server version of Novell File Management Suite includes Novell File Reporter and Novell Storage Manager, and is licensed for use only in Open Enterprise Server environments.

What is the difference between the standard version and Open Enterprise Server version of Novell File Management Suite?

When you purchase the standard version of Novell File Management Suite, the Novell Storage Manager and Novell File Reporter products are both licensed for and capable of operating in Windows and Open Enterprise Server environments, simultaneously if necessary. We developed Novell Dynamic File Services only for Microsoft networks.

Novell File Management Suite for Open Enterprise Server only includes Novell Storage Manager and Novell File Reporter and is only licensed for use within Open Enterprise Server environments. For cross-platform licensing, customers may purchase the products individually or purchase the standard suite.

Why is there a price difference between the standard and Novell Open Enterprise Server versions of Novell File Management Suite?

Because the standard version of Novell File Management Suite includes three products, while the Open Enterprise Server version includes two. We developed <u>Novell Dynamic File Services</u> specifically for the Windows platform and therefore offer it only in the standard version of the Novell File Management Suite.

Open Enterprise Server customers receive the storage tiering technology in Novell Dynamic File Services through <u>Dynamic Storage Technology</u> in Open Enterprise Server.

Is there a price advantage to purchasing Novell File Management Suite over purchasing the individual products that make up the suite?

Yes. Purchasing Novell File Management Suite rather than each of the individual products it includes results in a savings of about fifteen percent.

Do you update the suite each time you update one of its product components?

Yes. If you have a maintenance agreement, we will notify you when suite updates are available and tell you how to obtain them.

I already own one of the products in the Novell File Management Suite and now want the entire suite. Do you offer upgrade discounts?

We do offer upgrade discounts for both the standard and Open Enterprise Server versions of Novell File Management Suite. You may upgrade from any one product of the suite to the full suite and receive the applicable discounts.

Our organization includes both eDirectory® and Active Directory. Can we use the same license of Novell File Management Suite in both directories?

When you purchase the standard version of Novell File Management Suite, the Novell Storage Manager and Novell File Reporter products are both licensed for and capable of operating in Windows and Open Enterprise Server environments, simultaneously if necessary. We developed Novell Dynamic File Services only for Microsoft networks.

Novell File Management Suite for Open Enterprise Server is only licensed for use within Open Enterprise Server environments. For cross-platform licensing, customers may purchase the products individually or purchase the standard suite.

Is Novell File Management Suite for Open Enterprise Server a separate product offering?

Yes. Novel File Management Suite for Open Enterprise Server is a separate buying program with its own specific product SKU and licensing.

Where can I find more information about Novell Storage Manager?

http://www.novell.com/products/storagemanager/

Where can I find more information about Novell File Reporter?

http://www.novell.com/products/file-reporter/?ref=h

Where can I find more information about Novell Dynamic File Services?

http://www.novell.com/products/dynamic-file-services/

Where can I find more information about Dynamic Storage Technology?

http://www.novell.com/products/openenterpriseserver/features/dynamic-file-storage.html

© 2012 Novell, Inc. All rights reserved. Novell and the Novell logo are registered trademarks of Novell, Inc. in the United States and other countries. All third-party trademarks are the property of their respective owners.