

Adobe Acrobat XI support is coming to an end.

Beginning October 15, 2017, Adobe will no longer offer technical support, product updates, or security fixes for any edition of Acrobat XI.

NOW IS THE PERFECT TIME TO UPGRADE TO ADOBE ACROBAT DC.

- **For small to medium businesses**—Acrobat DC for teams makes deployment hassle-free with the Admin Console, provides user authentication through Adobe IDs, and includes free 24x7 technical support.
- **For larger organizations**—Acrobat DC for enterprise offers all that and more, including stronger authentication via federated IDs (SSO and enterprise IDs), deeper IT support, and the ability to open and track support cases, as well as manage users through groups.

FREQUENTLY ASKED QUESTIONS

As outlined in the Adobe Support Lifecycle Policy, Adobe provides five years of product support from the general availability date of Adobe Acrobat and Adobe Reader. In line with that policy, support for Adobe Acrobat 11.x and Adobe Reader 11.x will end on October 15, 2017.

What does end of support mean?

End of support means that Adobe no longer provides technical support, including product and/or security updates, for all derivatives of a product or product version (e.g., localized versions, minor upgrades, operating systems, dot and double-dot releases, and connector products).

What should I do now?

You may continue to use Acrobat XI and Reader XI, but Adobe will no longer provide any updates or address any existing bugs or security issues in the software. Because of this, it is strongly recommended that you update to the latest versions of Adobe Acrobat DC and Adobe Acrobat Reader DC. This will ensure that you benefit from all new functional enhancements and security updates, not to mention support for newer operating systems. Technical support for Acrobat XI will also be discontinued.

Contact your Adobe expert today for more information.